



Legislation Details (With Text)

**File #:** RES-21:172    **Version:** 1    **Name:** A RESOLUTION TO ENTER INTO A CONTRACT WITH VOIANCE LANGUAGE SERVICES LLC FOR E-911 CALL INTERPRETATION SERVICES

**Type:** Resolution    **Status:** Passed

**File created:** 8/25/2021    **In control:** Finance & Administration Council Committee

**On agenda:**    **Final action:** 9/7/2021

**Title:** A RESOLUTION TO ENTER INTO A CONTRACT WITH VOIANCE LANGUAGE SERVICES LLC FOR E-911 CALL INTERPRETATION SERVICES

**Sponsors:** E911

**Indexes:** Contract

**Code sections:**

**Attachments:** 1. Voiance Language Interpretation Services LLC Contract

| Date      | Ver. | Action By                                  | Action                 | Result |
|-----------|------|--|------------------------|--------|
| 8/31/2021 | 1    | Finance & Administration Council Committee | Recommended to Council | Pass   |

A RESOLUTION TO ENTER INTO A CONTRACT WITH VOIANCE LANGUAGE SERVICES LLC FOR E-911 CALL INTERPRETATION SERVICES

WHEREAS, the City of Jonesboro E-911 Director has identified a need for a service to handle non-English speaking emergency calls; and

WHEREAS, Voiance Language Services LLC offers a service with a usage based cost; and

WHEREAS, the City of Jonesboro wishes to enter into a contract on a trial basis ending December 31<sup>st</sup>, 2021 with the option to renew for one year upon satisfaction of performance; and

WHEREAS, Over-the-phone interpretation billing is based on a .75 per minute of usage with a \$10 monthly minimum fee.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF JONESBORO, ARKANSAS THAT:

SECTION ONE: The City of Jonesboro will enter into a contract terminating December 31, 2021 with Voiance Language Services LLC for E-911 call interpretation services and associated cost outlined in the contract.

SECTION TWO: The Mayor and City Clerk are hereby authorized by the City Council of the City of Jonesboro, Arkansas, to execute all documents necessary to effectuate this agreement.

PASSED AND APPROVED THIS 7TH DAY OF SEPTEMBER 2021.