



City of Jonesboro
AT&T Hosted 9-1-1 Quote



Date 9/2/2020

7 (seven) Call Taking Positions	Date 9/2/2020		
	Hosted Monthly	One-Time	
Call Handling Equipment	\$ 5,250.00	\$ 245,000.00	
Integrated Mapping	Incl.	Incl.	
Training/Installation	Incl.	Incl.	
Software Updates	Incl.	Incl.	
AT&T Switched Ethernet (ASE)**	Incl.	Incl.	
eCATs Reporting Software	Incl.	Incl.	
Monthly Maintenance	Incl.	Incl.	
Total	\$ 5,250.00	\$ 245,000.00	

NOTES

NextGen 9-1-1 Call Handling System with Integrated Mapping Software
All necessary Call Handling and Mapping training
eCATs software suite for all Managed system reports (i.e. call volume, dispatcher utilization, peak call times, etc.)
All Installation eCATs reporting
All reporting software training and all software patches and updates
5 Years 24/7/365 AT&T Maintenance
24/7/365 access to the AT&T 9-1-1 Resolution Center
All software revisions/updates must pass certification through AT&T Labs.
Interoperability with other PSAP's on the AT&T State of Arkansas Hosted Call Handling system
(Pulaski County S.O., North Little Rock, Garland County, Searcy PD, Benton County, Washington County)
All backroom, essential hardware will be located in a secure, AT&T facility.
AT&T Switched Ethernet (ASE) connectivity from the AT&T Host location (Little Rock) to Benton PD
ASE** On-Time construction fee's may apply and will be determined at the time of site survey