# March 2011 N Jonesboro Initiative Comm Ser Coord Job Description

**Exempt:** Yes

**Department:** Grants and Community Development

**Reports To:** Grant Administrator

Location: 515 West Washington Ave. Jonesboro, AR

**Date Prepared:** May 10, 2012 **Date Revised:** June 05, 2012

### GENERAL DESCRIPTION OF POSITION

The NJNI Community Services Coordinator will be responsible for the daily activities of the revitalization Initiative in North Jonesboro. This position will serve as the liaison between the AmeriCorps Service Members, the NJNI Community Board, the Youth Advisory Board, the Stakeholders, the residents, and the neighborhood networks. This position will coordinate with multiple organizations to ensure implementation of the NJNI Strategic Plan. The AmeriCorps Service Members will report to this position. This position reports to the Grants Administrator.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

- 1. Coordinate the daily placements of the AmeriCorps Service Members. This duty is performed daily, about 20% of the time.
- 2. Establish and foster on-going relationships with stakeholders for NJNI. This duty is performed daily, about 20% of the time.
- 3. Facilitate monthly NJNI Community Board meetings and sub-committee meetings. This duty is performed weekly, about 10% of the time.
- 4. Facilitate monthly Pastors meetings. This duty is performed weekly, about 10% of the time.
- 5. Provide oversight to the NJNI Youth Advisory Board activities. This duty is performed weekly, about 10% of the time.
- 6. Facilitate monthly community meetings for North Jonesboro residents. This duty is performed weekly, about 10% of the time.
- 7. Coordinate with the Grants Project Coordinator to maintain financial expenditures and reimbursements. This duty is performed weekly, about 10% of the time.
- 8. Coordinate with the Rockefeller Foundation Technical Assistance Team. This duty is performed weekly, about 10% of the time.
- 9. Perform any other related duties as required or assigned.

## **QUALIFICATIONS**

To perform this job successfully, an individual must be able to perform each essential duty mentioned satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required.

### **EDUCATION AND EXPERIENCE**

Broad knowledge of such fields as advanced accounting, marketing, business administration, finance, etc. Equivalent to four years of college, plus 2 years related experience and/or training, and 2 years related management experience, or equivalent combination of education and experience.

### **COMMUNICATION SKILLS**

Ability to write reports, business correspondence, and policy/procedure manuals; Ability to effectively present information and respond to questions from groups of managers, clients, customers, and the general public.

### MATHEMATICAL SKILLS

Ability to add, subtract, multiply and divide numbers. Ability to perform these mathematical skills using money and other forms of measurement.

### CRITICAL THINKING SKILLS

Ability to solve practical problems and deal with a variety of known variables in situations where only limited standardization exists. Ability to interpret a variety of instructions furnished in written, oral, or diagram formats.

# REQUIRED CERTIFICATES, LICENSES, REGISTRATIONS

None

# PREFERRED CERTIFICATES, LICENSES, REGISTRATIONS

None

# SOFTWARE SKILLS REQUIRED

Intermediate: Presentation/PowerPoint, Spreadsheet, Word Processing/Typing

### INITIATIVE AND INGENUITY

## SUPERVISION RECEIVED

Under direction where a definite objective is set up and the employee plans and arranges own work, referring only unusual cases to supervisor.

#### **PLANNING**

Considerable responsibility with regard to general assignments in planning time, method, manner, and/or sequence of performance of own work, in addition, the work operations of a group of employees, all performing basically the same type of work.

## **DECISION MAKING**

Performs work operations which permit frequent opportunity for decision-making of minor importance and also frequent opportunity for decision-making of major importance, either of which would affect the work operations of small organizational component and the organization's clientele.

### **MENTAL DEMAND**

Close mental demand. Operations requiring close and continuous attention for control of operations. Operations requiring intermittent direct thinking to determine or select the most applicable way of handling situations regarding the organization's administration and operations; also to determine or select material and equipment where highly variable sequences

are involved.

#### ANALYTICAL ABILITY / PROBLEM SOLVING

Moderately directed. Activities covered by wide-ranging policies and courses of action, and generally directed as to execution and review. High order of analytical, interpretative, and/or constructive thinking in varied situations.

### SUPERVISORY RESPONSIBILITIES

Supervises a small group (3-7) of employees, usually of lower classifications. Assigns and checks work; assists and instructs as required and performs same work as those supervised, or closely related work, a portion of the time. Content of the work supervised is of non-technical nature, but presents numerous situations to which policies and precedents must be interpreted and applied.

Supervises the following departments: None

Carries out supervisory responsibilities in accordance with the organization's policies and applicable laws. Responsibilities include interviewing, hiring and training employees; planning, assigning and directing work; appraising performance, rewarding and disciplining employees; addressing complaints and resolving problems.

# RESPONSIBILITY FOR FUNDS, PROPERTY and EQUIPMENT

Occasionally responsible for organization's property where carelessness, error, or misappropriation would result in moderate damage or moderate monetary loss to the organization. The total value for the above would range from \$150,000 to \$1,000,000.

# **ACCURACY**

Probable errors would normally not be detected in succeeding operations and could possibly affect organization-patron relationship, involve re-work, or additional expenditures in order to properly resolve the error. The possibility of such errors would occur quite frequently in performance of the job. May also cause inaccuracies or incomplete information that would be used in other segments of the organization as a basis for making subsequent decisions, plans, or actions.

## **ACCOUNTABILITY**

### FREEDOM TO ACT

Defined. Semi-repetitive prescribed processes and procedures with nearby supervision.

# ANNUAL MONETARY IMPACT

Small. Job creates a monetary impact for the organization from \$100,000 to \$1mm.

# IMPACT ON END RESULTS

Major impact. Job has a considerable impact on the organization's end results. A high level of accountability to generate, manage, and/or control funds within a department and/or total organization.

#### PUBLIC CONTACT

Regular contacts with patrons where the contacts are initiated by the employee. Involves both furnishing and obtaining information and, also, attempting to influence the decisions of those persons contacted. Contacts of considerable importance and of such nature, that failure to exercise proper judgment may result in important tangible or intangible losses to the

organization.

#### EMPLOYEE CONTACT

Contacts with other departments or offices and also frequently with individuals in middle level positions; consulting on problems which necessitate judgment and tact in presentation to obtain cooperation or approval of action to be taken. Also, important contacts with associates as required in advanced supervisory jobs, plus frequent contact with senior level internal officials.

# USE OF MACHINES, EQUIPMENT AND/OR COMPUTERS

Occasional use of highly complex machines and equipment; specialized or advanced software programs.

### WORKING CONDITIONS

Periodically exposed to such elements as noise, intermittent standing, walking, occasionally pushing, carrying, or lifting; but none are present to the extent of being disagreeable.

#### **ENVIRONMENTAL CONDITIONS**

The following work environment characteristics described here are representative of those an employee encounters while performing essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate.

### PHYSICAL ACTIVITIES

The following physical activities described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions and expectations.

Moderate diversity, low physical. Work activities which allow for a moderate amount of diversity in the performance of tasks which are not as varied as those positions with high-level diversity and decision-making.

While performing the functions of this job, the employee is continuously required to talk or hear; frequently required to stand, walk, sit, use hands to finger, handle, or feel, reach with hands and arms, taste or smell; occasionally required to climb or balance, stoop, kneel, crouch, or crawl. The employee must occasionally lift and/or move up to 25 pounds.

# ADDITIONAL INFORMATION

None.