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Agency: City of Jonesboro
 Agency ID#: 25462
 Quote #: Q-70454
 Date: 11/2/2023
 Offer Valid Through: 2/29/2024
 Payment Terms: Net 30
 Currency: USD

Bill To:
 City of Jonesboro
 411 West Monroe Avenue
 Jonesboro, Arkansas 72403
 United States

Ship To:
 City of Jonesboro
 411 West Monroe Avenue
 Jonesboro, Arkansas 72403
 United States

Product	Discipline	Qty	Amount
ProQA Production/Live License Automated calltaking software	Medical	7	USD 32,725.00
ProQA Training License Training Software Licenses Training, non-live calltaking software	Medical	1	USD 2,475.00
AQUA Case Review Software Quality Assurance (case review) software base engine and discipline module	Medical	1	USD 2,750.00
Xlerator: 1-20 License		1	USD 3,850.00
Priority Dispatch Protocol Cardset Licensed manual protocol set for backup	Medical	7	USD 3,815.00
Protocol Pilot Guide Printed For resource, QA/QI, and training reference.	Medical	3	USD 597.00
SEND Cards - Box 100		1	USD 55.00
Certification Training On-Site (Per) Protocol Training and Certification Materials, tuition and certification	Medical	25	USD 10,625.00
Certification Training ED-Q On-site (Per) Materials, tuition and certification (2 days, 16 hours)	Medical	4	USD 2,620.00
ProQA Software Training Remote Per person cost for four hours of ProQA software training completed in a virtual, instructor-led environment	Medical	25	USD 4,475.00
AQUA Software Training Remote Per person cost for a 6 hour course completed in a virtual, instructor-led environment		4	USD 916.00
System Administration Training Remote - Per person cost for training for center management detailing program configuration and customization options, completed in a virtual, instructor-led environment		2	USD 458.00
ProQA & AQUA Reports Training Remote - (4 hours) for administrators, managers and supervisors on ProQA and AQUA reporting functions		4	USD 716.00

"To lead the creation of meaningful change in public safety and health."

Product	Discipline	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator		1	USD 3,000.00
ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 1: 7 positions - renewed annually			
Implementation Support Implementation support and quality management program development		1	USD 33,000.00
Equip QA Initial implementation of expert case review, quality management and mentoring for telecommunicators, QA staff and management	Medical	1	USD 9,360.00
Academy Analytics Dashboard - Tier 3: 1-25 Near-real-time, online dashboard and analytics tool for ProQA, powered by FirstWatch		1	USD 5,000.00
ACE Accreditation New Application IAED fee for accreditation		1	USD 2,250.00
Priority Dispatch System Annual Maintenance (P) License Renewal, Service & Support	Medical	7	USD 9,800.00
ProQA Training License ESP License Renewal, Service & Support	Medical	1	USD 350.00
Academy Analytics Maintenance - Tier 3: 1-25 License renewal, service and support		1	USD 1,500.00
Implementation and Year 1 Maintenance TOTAL:			USD 132,812.00

Product	Discipline	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator		1	USD 3,000.00
ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 1: 7 positions - renewed annually			
Priority Dispatch System Annual Maintenance (P) License Renewal, Service & Support	Medical	7	USD 9,800.00
ProQA Training License ESP License Renewal, Service & Support	Medical	1	USD 350.00
Academy Analytics Maintenance - Tier 3: 1-25 License renewal, service and support		1	USD 1,500.00
Year 2 Maintenance TOTAL:			USD 14,650.00

Product	Discipline	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator		1	USD 3,000.00
ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 1: 7 positions - renewed annually			

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Product	Discipline	Qty	Amount
Priority Dispatch System Annual Maintenance (P) License Renewal, Service & Support	Medical	7	USD 9,800.00
ProQA Training License ESP License Renewal, Service & Support	Medical	1	USD 350.00
Academy Analytics Maintenance - Tier 3: 1-25 License renewal, service and support		1	USD 1,500.00
Year 3 Maintenance TOTAL:			USD 14,650.00

Product	Discipline	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator		1	USD 3,000.00
ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 1: 7 positions - renewed annually			
Priority Dispatch System Annual Maintenance (P) License Renewal, Service & Support	Medical	7	USD 9,800.00
ProQA Training License ESP License Renewal, Service & Support	Medical	1	USD 350.00
Academy Analytics Maintenance - Tier 3: 1-25 License renewal, service and support		1	USD 1,500.00
Year 4 Maintenance TOTAL:			USD 14,650.00

Product	Discipline	Qty	Amount
Priority Dispatch AI SkillLab - Powered by Call Simulator		1	USD 3,000.00
ProQA calltaking training simulator powered by artificial intelligence (AI) Tier 1: 7 positions - renewed annually			
Priority Dispatch System Annual Maintenance (P) License Renewal, Service & Support	Medical	7	USD 9,800.00
ProQA Training License ESP License Renewal, Service & Support	Medical	1	USD 350.00
Academy Analytics Maintenance - Tier 3: 1-25 License renewal, service and support		1	USD 1,500.00
Year 5 Maintenance TOTAL:			USD 14,650.00

Subtotal	USD 132,812.00
Estimated Tax	
Total	USD 132,812.00

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Customer Signature:
Customer Name:
Expiration Date:

Date:
Purchase Order ID:

TERMS AND CONDITIONS

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