



UPDATE  
JUNE 2026



# Initial Training



2 WEEKS OF  
CLASSROOM



RIDE-ALONGS WITH:

- ANIMAL SERVICES
- CODE  
ENFORCEMENT
- JPD



1 WEEK OF  
FIELD TRAINING





# Training Topics:



# MEDICAL TRAINING:



- ☐ Stop the bleeding
- ☐ Narcan
- ☐ First Aid
- ☐ CPR/AED
- ☐ Hypothermia
- ☐ Heat Exposure



# LAW:



4th Amendment



Property Rights



ADA/Juvenile Law



Affidavit Process



City Ordinances



Courtroom  
testimony



# PEOPLE & CONFLICTS



Dealing with Large groups of people



De-escalation



Conflict Resolution



Use of force



# PARKS



**History of Parks**



**Park Rules**



**Park Programs**



**Master Parks Plan**



**Trails**



**Campground**



**Playground Safety**



# MISCELLANEOUS TRAINING:



**Report Writing**

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**Bike Training**

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**Radio Operations**

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**Self-Defense**

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**OC Spray**

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**Mental Health**

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**Drugs**

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- \* Large public gathers require crowd managers per state fire code (2 at 1,000, with additional for every 250 people)
- \* Number of crowd managers dependant on crowd size
- \* Rangers were trained and frequently act as crowd managers for events downtown and in the parks



# CROWD MANAGEMENT

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# Our Goals:



# AMBASSADORS



Rangers are the most visible park's representative



Rangers are to be approachable



Rangers interact with park patrons and the greater community



Rangers are to be an encyclopedia of information on parks and programs



Not wallflowers



Not lifeguards



Not police



Education first  
Enforcement second



# Our Motto

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**Preserve | Protect | Educate**

# Schedule & Typical Day



- Typical hours are 12pm - 10pm every day except holidays
- Stationed at Patrol Building on Washington Ave.
- Visit as many parks as possible and spend adequate time at each park
- Frequent positive interactions
- Responsible for Craighead Forest, all Urban Parks, Community Centers, Sporting events within the Parks, Pools, and Entertainment District
- Significant time spent at Craighead Forest Park, Community Centers, Joe Mack Campbell Park and Southside Park
- Enforcement of Park rules and city ordinances
- Assist in responding to medical calls, animal issues, minor crimes and criminal bans



# ADDITIONAL DUTIES:



**Downtown Events**

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**Tournaments**

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**Citizens Police  
Academy**

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**JBR Trail  
Education &  
enforcement**

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**School Events:**

- Reading
- Career Fairs

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# Earth Day



# School Events



# 2025 Stats (July to December)

▶ 74 COMPLAINTS

▶ 182 CASES

▶ 3 MEDICAL

▶ 28 ANIMAL  
COMPLAINTS



# 2026 Stats (January to May)

- ▶ 102 COMPLAINTS
- ▶ 246 CASES
- ▶ 268 VIOLATIONS
- ▶ 8 MEDICAL CASES
- ▶ 14 ANIMAL COMPLAINTS
- ▶ 51 CRIMINAL VIOLATIONS
- ▶ 6 ARRESTS
- ▶ 15 CRIMINAL BANS





# Trendsetter Award

Honorable Mention:  
Tourism, Development and Creative Culture  
(Population of more than 20,000)

