

Customer Quote



Customer Name:	City of Jonesboro
Service Address:	300 South Church Street
Service City/State/Zip:	Jonesboro AR 72401
Billing Address:	PO Box 1845
Billing City/State/Zip:	Jonesboro AR 72403

Term (months):	36
Issue Date:	10/19/2020
Expiration Date:	11/18/2020
Contract Number:	019273
Account Number:	00035309-5

Business Contact:	Jason Ratliff
Phone:	870 680 2746 mobile
Email:	jratliff@jonesboro.org
Sales Representative:	Scott Roberson

*Quotes are good for 30 days

Product Description	Quantity	Unit Price	Total Price
Local Service - Line Access	19		\$388.55
Subscriber Line Charge	19		\$107.73
Metro Ethernet *(See Appendix A for Location Information.)	1		\$8,125.18
Fiber Data Internet - Dedicated *(See Appendix B for Location Information)	1		\$3,700.00
PTP - Fiber	1		\$350.00
Static IP Addresses	0		\$0.00
Unlimited Long Distance on Local Service - Line Access	5		\$15.00
Restricted Long Distance on Local Service - Line Access	14		\$0.00
Expanded Basic Cable TV	2		\$159.90
Digital TV	1		\$0.00
Expanded Basic Cable TV	2		\$81.95
Digital HDDVR Equipment	1		\$0.00
Digital HD Access	1		\$0.00
Sports Programming Surcharge	4		\$20.00
IaaS Plan 5 - 64CPU / 128G RAM	2		\$1,350.00
Veeam Backup & Replication 8 @ 28.75	1		\$230.00
24/7 Support Fee	2		\$3.99
NexTV Expanded Package	1		\$60.00
NexTV Box MoCa	10		\$29.90
NexTV Service Reference Identifier	1		\$0.00
Cisco ASAv5 Next Gen Firewall	1		\$100.00
DTA Box	30		\$29.90
Evolution HD Udma	1		\$2.99
Cloud Solutions - Capacity Storage	1		\$1,000.00
Cloud Solutions - Performance Storage	2		\$3,120.00
NexTV Business	1		\$60.00
Veeam Backups - Per GB	1		\$2,100.00
Cloud Solutions - 250Mbps Network Connect	1		\$250.00
NexTV Basic - 2601 Dan Ave	1		\$30.00
NexTV DTA Boxes - 2601 Dan Ave	3		\$30.00

I hereby authorize Ritter Communications to proceed with the services and equipment defined in this quote at the monthly rate defined as "Monthly Service Total" for the term specified above (in months) from the date of service activation. Recurring service charges associated with this quote are effective upon the installation date of these services. Any dispute for these service charges must be addressed through the process defined in the Terms and Conditions, within the Bill Disputes section. Additionally, I agree to pay in-full all charges defined as "Installation Fees" defined on this agreement as well as any taxes and regulatory fees charged in addition to quoted amounts contained herein. By authorizing this quote, you are agreeing to the Master Services Agreement and Terms and Conditions appended to this document. Services, Service Level Agreements, procedures and term will be further defined in the Master Services Agreement (MSA) or appended to any existing MSA. *Quote does not include local, state, federal taxes or 911 fees.

Total Monthly *
\$21,345.09

Kari's Law: Kari's Law requires customers with multi-line telephone systems to (1) direct-dial 911 (versus dial 9 for outside line) and (2) send automatic notifications via email and / or automated phone calls to a central contact designated by the customer below. By signing this document, the customer agrees and understands that the liability for non-compliance with the law resides with the party actively managing the system. Ritter Communications will ensure compliance with the law upon installation of new phone systems provided by Ritter, and any phone system upgrades or equipment purchased from Ritter, will be configured with Centralized Emergency Contacts designated by the customer to remain in compliance with the law. If a customer actively alters Emergency Contact Notifications in any system, Ritter will not be held liable for non-compliance with the law. If equipment, namely PBX's purchased, is installed, and managed by the customer, liability regarding compliance with the law resides full with the customer. For more information, contact your Ritter Sales or Support Representative. For detailed information on the laws and regulations regarding Kari's Law, please visit <https://docs.fcc.gov/public/attachments/DOC-358435A1.pdf>.

*Notes: Ritter will provide fiber optic cable with no installation fee to: 215 E Allen, 1506 N Church, 3609 E Race, and 8461 CW Post Road. Estimated installation is 90 days. This quote is for the services listed as requested by the City of Jonesboro. To accept this proposal please sign and fax to 870.336.9443 or scan and email to scott.roberson@rittercommunications.com. Thank you! Scott R. (870.336.3443 office)

Ritter Representative

Signature: Scott Roberson
 Printed Name: Scott Roberson
 Position Title: Business Sales Representative
 Date: 10/19/2020

Customer

Signature: _____
 Printed Name: _____
 Position Title: _____
 Federal ID# or SSN: 71-6013749
 Date: _____

Emergency Contact Information

Contact Name: _____
 Contact Department: _____
 Contact Email: _____
 Contact Phone Number: _____

