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## Finance Department

- Received a clean legislative audit for financial accounts/funds
- Hired new CFO, Bill Reznicek
- Migrated software to the cloud
- Created budget with \$61 million in expenditures, including \$13 million for capital improvements

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## Fire Department

- 4,890 Calls for service
  - 649 Fire calls
  - 2,932 Rescue/EMS calls
- 19,251 Training hours
- 4,100 Business inspections
- New ladder truck
- Maintained our ISO rating of 1




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## Police Department

- 82,657 Officer dispatches
- Graduated 53 residents from Citizen Police Academy, totaling 184 over six sessions
- Held numerous community outreach events, including:
  - Halloween Trick or Treat
  - National Night Out
  - Special Olympics Area Games
- Received grant for two new officers
- Formed Street Crimes Unit that led to more than 2,500 arrests and upward of \$500,000 in drug and asset seizures




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## E911

- Received 247,997 calls
- Launched the True TEXT to 911 system, 2nd in state
- Completed high-level E911 training
- Completed upgrades to county fire radio system




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## Animal Control

- Responded to 18,826 calls
- Facilitated adoption of more than 500 pets
- Visited schools and nursing homes for community outreach programs
- Provided low-cost neutering and vaccination clinics for upward of 2,000 dogs and cats
- Decreased euthanization rate by 51%



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## Office of Inspections

- Residential
  - Single-family: 313 houses
  - Duplex: 44 buildings (88 units)
  - Multi-family: 67 buildings (254 units)
- Commercial
  - 29 buildings
- Total building permits:  
\$147 million



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## Parks and Recreation

- Craighead Forest Park improvements
  - Completed 3.2-mile trail loop with workout stations
  - Completed road phase with roundabout
  - Installed ATV park fencing
- Purchased 72 acre Lacy property for JMC expansion
- Added two new pavilions at JMC
- New playground and pavilion at Rev. Lewellen Park
- Started a master bike/ped plan for the city
- Started construction on new cemetery shop
- Added 2 brick entrances and fencing at Southside Softball Complex



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## JET System

- Grew ridership to 137,208 a 20% increase over 2016
- Installed canopy to protect five buses and three para-transit vehicles from the elements
- Generated advertising revenue of \$29,526 up from \$5,000 in 2016



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## Quality of Life/Code Enforcement

- Addressed 5,178 complaints from overgrown grass to unlawful storage to nuisances against public health
- Demolished 24 structures
- Renovated 14 structures back into compliance
- Overseeing 16 pending condemnations



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## Sanitation Department



- Picked up 29,675 tons of trash
- Removed 3,012 tons of yard waste
- Collected 6,349 tons of waste at the Incinerator
- Performed neighborhood clean-ups in Fairview, West End, Scenic Hills and North Jonesboro

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### Metropolitan Planning Organization



- Renamed organization to NEA Regional Transportation Planning Commission
- Received state organizational award for Achievement in Plan Implementation
- Developed and adopted the region's first Active Transportation Plan
- Secured \$100,000 in STIC funds for pedestrian safety




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### Community Development and Grants Department

- Obtained \$2.8 Million in new grants
- Completed 14 Homeowner Rehabilitation projects for low to moderate income families
- Granted upward of \$100,000 to area non-profits organizations
- Provided housing for 8 homeless families  
Mayor's Taskforce on Homelessness created The HUB (Helping Underserved Belong)
  - Served over 500 residents
- Hired Director of Community Development, Tiffny Calloway




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### Planning Department

- Completed Master Street Plan to preserve rights-of-way in the city, adopted by Council
- Completed review of the Land Use Plan to aide developers building in city
- Prepared Multi-family housing design guideline procedure (under review)
- Processed 600 single-family permits, 400 commercial permits, and multiple rezonings, conditional-use permits and variances




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## Street Department

- Striped 215 miles of City streets
- Purchased two new excavators
- Cleaned 55 miles of major drainage ditches
- Created two half-acre detention ponds
- Built new bridge on College Street
- Widened Patrick Street and installed sidewalks



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## Engineering Department



- Performed \$1 million in asphalt overlays
- Completed \$500K in sidewalk improvements
- Spent \$1.2 million on drainage improvements
- Managed over \$900K in various design contracts for 2018 construction projects at a cost of \$8 million

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## Human Resources Department



- Automated Application and Employee Onboarding
- Implemented training software for web based training and electronic tracking.
- Implemented online benefits enrollment and created an employee intranet page.
- Revised the employee handbook
- Partnered with area schools for job shadowing and internship opportunities

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## Communications Department



- Increased Facebook followers to beyond 11,000, which accounts for an estimated 1 in 4 Facebook users in the City of Jonesboro.
- Doubled production of content for Channel 24, including new programming, and social media
- Increased event coverage thanks to new partnerships in the community
- Added new full-time Social Media Specialist

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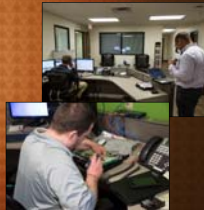
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## Information Systems Department

- Increased security with network compliance and training for staff and end users
- Became a hybrid network with cloud services which reduce operation costs
- Recycled equipment with cash back opportunities
- Processed over 3,000 IT tickets
- Named new IS director, Jason Ratliff



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## 2018 PROJECTS

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## Engineering



- South Caraway Road Widening Design
- \$500,000 Budgeted for Sidewalks in 2018
- \$1,000,000 Budgeted for Overlays in 2018

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## Parks and Recreation



- 10 baseball fields with new artificial turf
- New concession stand and bathrooms at JMC
- New \$1.1 Million shop at JMC
- Sports lighting at Southside
- Three new LED scoreboards at Southside
- New concession stand and bathrooms at Southside

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## Right Turn Deceleration Lanes

- Southbound Turn Lane at Red Wolf Boulevard and Stallings Lane
- Northbound Turn Lane at Red Wolf Boulevard and Nettleton Avenue
- Westbound Right Turn Lane on Windover Road at Harrisburg Road
- Completed by late Summer of 2018

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### Bowling Lane/Hill Drive Connection



- Estimated cost – \$425,000
- Design Complete by April 2018
- Construction Complete Late 2018

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### Harrisburg Road Widening



- Estimated cost – \$2,000,000
- Currently at 30% Design
- Estimated Letting Date September 2018

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### Southwest Drive at Main/Highland



- Estimated cost – \$1,000,000
- Currently at 60% Design
- Estimated Letting Date July 2018

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### Hwy. 49 at Parker Intersection Improvements



- Estimated cost – \$2,200,000  
Currently at 30% Design
- Estimated Letting Date August 2018

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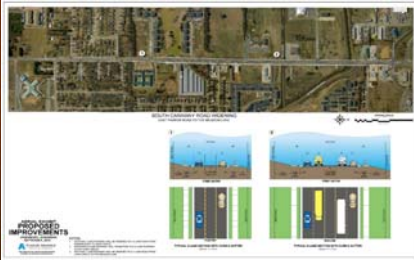
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### South Caraway Widening



- Estimated cost – \$6,000,000
- Design Complete Fall 2018
- Five lanes down to the Links
- Three lanes from the Links to Fox Meadow

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### Recycling 2018

- New program begins on July 1
- Utilizes recycling carts instead of blue bags
- Carts can be purchased at the reduced price of \$20 until June 30
- 4 ways to pay: In person, by phone, online, or by mail




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## Hotel & Convention Center



- O'Reilly Group building on A-State campus
- Construction starts in 2018

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Thank You



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