



# City of Jonesboro

300 S. Church Street  
Jonesboro, AR 72401

## Meeting Minutes - Draft Nominating and Rules Committee

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Tuesday, August 5, 2014

4:50 PM

Municipal Center

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### Special Called Meeting

#### 1. Call To Order

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*Mayor Perrin was also in attendance.*

#### 2. Roll Call by City Clerk Donna Jackson

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**Present** 4 - John Street; Darrel Dover; Tim McCall and Todd Burton

**Absent** 2 - Mitch Johnson and Rennell Woods

#### 3. Approval of minutes

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**MIN-14:086**

Minutes for the special called Nominating & Rules Committee meeting on July 15, 2014

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**Attachments:** [Minutes](#)

**A motion was made by Councilman John Street, seconded by Councilman Darrel Dover, that this matter be Passed . The motion PASSED with the following vote.**

**Aye:** 4 - John Street; Darrel Dover; Tim McCall and Todd Burton

**Absent:** 2 - Mitch Johnson and Rennell Woods

#### 4. New Business

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*Resolutions To Be Introduced*

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**RES-14:122**

RESOLUTION ESTABLISHING A COMPLAINT COMMITTEE TO CONSIDER COMPLAINTS PERTAINING TO CEBRIDGE ACQUISITIONS CO. LLC (SUDDENLINK) AS STATED IN THEIR FRANCHISE AGREEMENT

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**Sponsors:** Mayor's Office

*Councilman Dover asked for a description on how the committee will work. Mayor Perrin answered a citizen who has an issue will have to take the issue to Suddenlink first and if the issue isn't resolved then the citizen files a written complaint with the City. He added the complaints will be filed in a spreadsheet and then given to the complaint committee who will meet with Suddenlink to find out what was done about the complaint.*

*He explained Suddenlink's contract with the City expires in 2016 and the issues that need to be addressed are the cost, changing of channels and customer service. He added he is not sure anything will be settled with the committee, but it is a sounding board.*

*Councilman Dover inquired if the City will have authority to enforce any complaint. Mayor Perrin answered no, based on the way the contract is worded. Discussion was held concerning what is in the contract.*

*Councilman Dover explained the City would not have any rights to make Suddenlink lower their rates if they raised them. Mayor Perrin agreed. Councilman Dover noted this is putting the responsibility on the City, but gives the City no authority to enforce anything. Mayor Perrin stated this will give the City leverage when the contract comes up.*

*Councilman Dover noted the committee will not be able to decide who is right or wrong. Mayor Perrin stated the City cannot make or force Suddenlink to do anything based on the current agreement.*

*Mayor Perrin stated Suddenlink is the one who does the cable, internet and phone service for the citizens and Ritter Communication does the internet and phone for commercial accounts. He noted the City does not want to get into the cable business.*

*Councilman Dover asked if the City has control over who is awarded the contract. Mayor Perrin answered yes.*

*Councilman Moore inquired if the agreement allows for Suddenlink to use city property. Mayor Perrin answered yes. Councilman Moore explained the City had previously allowed Ritter the right to use some property to provide internet. He added he thinks the City should give Suddenlink the right to use the property, but not exclusive rights to the right-of-way. Mayor Perrin agreed.*

*Mayor Perrin explained this is a working committee that will receive, discuss and evaluate complaints, but has no enforcement rights.*

*City Clerk Donna Jackson asked if the Mayor wants the City Clerk's Office to start a spreadsheet concerning the complaints. Mayor Perrin answered yes, he thinks the spreadsheet needs to include who filed the complaint, date it was filed, what the complaint concerns and when they talked to Suddenlink.*

*Ms. Jackson noted since two council members will be on the committee that the*

*media has to be notified when a meeting will be held.*

*Councilman Dover asked if the committee's goal is collect the complaints and present them to Suddenlink as a whole or does the committee want to meet every time a citizen has a complaint. Mayor Perrin answered the committee will only meet on a monthly basis if needed.*

*Mayor Perrin stated he wants the citizens to know they need to go through Suddenlink before contacting the City about an issue.*

*Harold Carter of Tony Street, asked exactly who the complaints go to. Mayor Perrin answered the complaints will go to the City Clerk and then the complaint committee will be called. Mr. Carter inquired if the meeting between the City and Suddenlink will be private. Mayor Perrin answered no, it will be an open meeting.*

**A motion was made by Councilman John Street, seconded by Councilman Darrel Dover, that this matter be Recommended to Council . The motion PASSED with the following vote.**

**Aye:** 4 - John Street;Darrel Dover;Tim McCall and Todd Burton

**Absent:** 2 - Mitch Johnson and Rennell Woods

## **5. Pending Items**

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## **6. Other Business**

[play video](#)

## **7. Public Comments**

[play video](#)

## **8. Adjournment**

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**A motion was made by Councilman Darrel Dover, seconded by Councilman John Street, that this meeting be Adjourned . The motion PASSED with the following vote.**

**Aye:** 4 - John Street;Darrel Dover;Tim McCall and Todd Burton

**Absent:** 2 - Mitch Johnson and Rennell Woods