

Contract Change Notice



Customer Name: City of Jonesboro
 Service Address: 411 W Monroe Ave
 Service City/State/Zip: Jonesboro AR 72401
 Billing Address: PO Box 1840
 Billing City/State/Zip: Jonesboro AR 72403

Issue Date: 1/29/2023
 Current Contract Rate: \$23,634.58
 New Contract Rate: \$25,074.58
 Contract Number: 044509
 Account Number: 00035309-5

Business Contact: Jason Ratliff
 Phone: 870-336-7269
 Email: jratliff@jonesboro.org
 Sales Representative: Scott Roberson

**Quotes are good for 30 days*

Product Description	Quantity + or -	Unit Price	Price Adjustment
Delete Cloud Storage Service: Cloud Solutions - SMB Storage	-1	\$1,000.00	-\$1,000.00
Add Cloud Storage Service: Cloud Solutions - Replication Storage (per GB)	5000	\$0.12	\$600.00
Cloud Solutions - High Performance Class Storage (Per GB)	7000	\$0.12	\$840.00
Veeam Backups - Per GB (Includes Agents + Storage)	10000	\$0.10	\$1,000.00

I hereby authorize Ritter Communications to proceed with the services and equipment defined in this quote at the monthly rate defined as "Monthly Service Total" for the term specified above (in months) from the date of service activation. Recurring service charges associated with this quote are effective upon the installation date of these services. Any dispute for these service charges must be addressed through the process defined in the Terms and Conditions, within the Bill Disputes section. Additionally, I agree to pay in-full all charges defined as "Installation Fees" defined on this agreement as well as any taxes and regulatory fees charged in addition to quoted amounts contained herein. By authorizing this quote, you are agreeing to the Master Services Agreement and Terms and Conditions appended to this document. Services, Service Level Agreements, procedures and term will be further defined in the Master Services Agreement (MSA) or appended to any existing MSA. *Quote does not include local, state, federal taxes or 911 fees.

Total Additional Monthly Price*
\$1,440.00

NOTES: To accept this proposal please sign and fax to 870.336.9443 or scan and email to scott.roberson@rittercommunications.com. Thank you! Scott R. (870.336.3443 office)

Ritter Representative

Signature: Scott Roberson
 Printed Name: Scott Roberson
 Position Title: Business Sales Representative
 Date: 2/3/2023

Customer

Signature: _____
 Printed Name: _____
 Position Title: _____
 Federal ID# or SSN: 70-6013749
 Date: _____



870.336.3434