



City of Jonesboro

Municipal Center
300 S. Church Street
Jonesboro, AR 72401

Meeting Agenda Public Safety Council Committee

Tuesday, May 18, 2021

5:00 PM

Municipal Center, 300 S. Church

1. Call To Order

2. Roll Call by City Clerk April Leggett

3. Approval of minutes

[MIN-21:034](#) Minutes for the Public Safety Committee meeting on April 20, 2021

Attachments: [Minutes](#)

4. New Business

RESOLUTIONS TO BE INTRODUCED

[RES-21:072](#) AN ORDINANCE TO THE CITY OF JONESBORO TO PLACE VARIOUS TRAFFIC SIGNS AT DESIGNATED LOCATIONS AS DETERMINED BY THE TRAFFIC CONTROL COMMITTEE

Sponsors: Engineering

[RES-21:076](#) A RESOLUTION OF THE CITY OF JONESBORO, ARKANSAS TO APPROVE CHANGE ORDER NO. 1 FOR THE ANIMAL CONTROL RENOVATIONS PROJECT (2021:02)

Sponsors: Animal Control and Engineering

Attachments: [05.18.2021 Animal Control Change Order #1](#)

[RES-21:077](#) A RESOLUTION TO RENEW A 5 YEAR CONTRACT WITH AT&T FOR E-911 EQUIPMENT AND SERVICES.

Sponsors: E911

Attachments: [2020 City of Jonesboro 7 POS Hosted Quote](#)
[2021 AT&T Craighead SOW](#)

5. Pending Items

6. Other Business

7. Public Comments

8. Adjournment



City of Jonesboro

300 S. Church Street
Jonesboro, AR 72401

Legislation Details (With Text)

File #: MIN-21:034 **Version:** 1 **Name:** Minutes for the Public Safety Committee meeting on April 20, 2021
Type: Minutes **Status:** To Be Introduced
File created: 4/22/2021 **In control:** Public Safety Council Committee
On agenda: **Final action:**
Title: Minutes for the Public Safety Committee meeting on April 20, 2021
Sponsors:
Indexes:
Code sections:
Attachments: [Minutes](#)

Date	Ver.	Action By	Action	Result
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Minutes for the Public Safety Committee meeting on April 20, 2021



City of Jonesboro

Municipal Center
300 S. Church Street
Jonesboro, AR 72401

Meeting Minutes Public Safety Council Committee

Tuesday, April 20, 2021

5:00 PM

Municipal Center, 300 S. Church

1. Call To Order

2. Roll Call by City Clerk April Leggett

Mayor Harold Copenhaver in attendance

Present 5 - Mitch Johnson;Chris Moore;Bobby Long;Chris Gibson and Brian Emison

Absent 2 - David McClain and Charles Frierson

3. Approval of minutes

[MIN-21:005](#)

Minutes for the Public Safety Committee Meeting on January 19, 2021.

Attachments: [MINUTES](#)

A motion was made by Councilperson Chris Gibson, seconded by Councilperson Brian Emison, that this matter be Passed . The motion PASSED with the following vote.

Aye: 4 - Chris Moore;Bobby Long;Chris Gibson and Brian Emison

Absent: 2 - David McClain and Charles Frierson

4. New Business

ORDINANCES TO BE INTRODUCED

[ORD-21:016](#)

AN ORDINANCE TO THE CITY OF JONESBORO TO PLACE VARIOUS TRAFFIC SIGNS AT DESIGNATED LOCATIONS AS DETERMINED BY THE TRAFFIC CONTROL COMMITTEE

Sponsors: Engineering

A motion was made by Councilperson Chris Moore, seconded by Councilperson Bobby Long, that this matter be Recommended to Council . The motion PASSED with the following vote.

Aye: 4 - Chris Moore;Bobby Long;Chris Gibson and Brian Emison

Absent: 2 - David McClain and Charles Frierson

5. Pending Items**6. Other Business**

Councilmember Chris Gibson said, "Mr. Chair, just one item that I've got questions about. My office is at the corner of Washington and Carson and directly in front of my office on the north side of Washington, there are 3 parking spots right there at the intersection. That third spot is a traffic hazard. Can we have the Traffic Control Committee take a look at that?" Chairman Mitch Johnson said, "Absolutely, the Mayor is here in Chambers, we'll pass that on to him."

COM-21:018

PRESENTATION BY JEFF PRESLEY, E911 DIRECTOR, TO DISCUSS A PUBLIC TEXT ALERT SYSTEM ALONG WITH THE AVAILABLE OPTIONS AND PRICING

Sponsors: E911

Attachments: [Hyper-Reach Handout](#)

E911 Director Jeff Presley approached the podium, "As most of you probably remember the platform we used for several years through 911, Police and Fire here in Jonesboro, which was called Nixle. Nixle went away a few years ago, so we've been operating without a mass communication platform. What that means is, when we send out alerts or street closings, emergency situations we are having to do a lot of that on social media. We're getting mixed messages, it's coming from several different departments and things like this, so we are researching a better platform, if you will. It will benefit all citizens of not only Jonesboro but Craighead County since we are a county wide 911 dispatch center. So there's 3 major players in this business for mass communications from municipalities. It's going to be CodeRED, Everbridge and Hyper-Reach. After some research and going through a lot of this information, we're looking at Hyper-Reach. So what this system actually does in our business is commonly referred to as a reverse 911. You think about a gas leak, we had one last week up on Johnson, let's say the Fire Chief says let's evacuate a 2 mile radius around that point. What we can do with this system in place after we load the data from 911 in there, with address point files using our Esri mapping system, we could draw that polygon and record our message and hit a button and notify everybody that's listed in that polygon about that evacuation. We can do that for road closings, we can do a general broad overview to everybody if it's just a community event. So it don't just cover emergencies, it can cover anything, hiring to daily business that we do. Now, with this system we can have several administrators. We can have the emergency manager that would send out the emergency alerts for road closings, accidents and things like that. Fire Department and Police Department have their own log-ins. City Hall would have one, Sheriffs Department could have one, so this would cover all the citizens of Craighead County. This is a unlimited use platform. It also has, when the citizens sign up, they have the option to get that message in Spanish or English. The company comes in, it's called the Asher Group that owns this Hyper-Reach, its been used around the nation by several different Police Departments, 911 centers and Fire Departments at this time. So they come in and do the promotion for us, they do some TV ads, paper ads, they make sure the message gets out so we can actually have folks signing up for that. Talking about the sign up, you know with Nixle the free app, we had around about 10,000 people and we just did our in house promotion on that. But I get questions every day from the public like where's our Nixle alerts, where do we get information. One of the good features with this, with the tornado being a year out now, we will hook this system directly in the National Weather Service in Little Rock

and Memphis so everybody that is signed up on that system automatically gets those alerts and tornado warnings through that system. It covers just about every wireless device that's in use, to Alexa that's in your house, it will actually come across with that. Text messages, phone calls, however they want to set it up when they apply. It's a very user friendly system. We've looked at the other 2 and what they do is they price it out, so the IPAWS is the integrated safety section of that. It comes from Homeland Security and FEMA. This system includes the weather and IPAWS in the system." Councilmember Chris Moore asked, "So it'll be up to the individuals to sign up Jeff? Is that what you're saying?" E911 Director Jeff Presley answered, "We will start with individual sign ups from the citizens with promotions. Within a couple of months we will actually load our 911 data base and phone number and address file for emergency notifications for evacuations and things like that." Councilmember Chris Moore asked, "Is it tiered where we could buy different options, you said we would be able to load Homeland Security alerts and weather alerts, is that at one price point and then we have other options or is it just one price?" E911 Director Jeff Presley said, "With this system it's one price included. With the other systems you add on the tiers and it's a cost for each one, which is more than this system cost." Councilmember Chris Moore asked, "Ok, is our priced based on the number that sign up for it or is it a fixed price?" E911 Director Jeff Presley said, "If you sign up you've got that guaranteed price for 5 years. For all of Craighead County, that would cover every agency in Craighead County with unlimited use, is \$22,000 a year. That could sign up every citizen in Craighead County and every agency to use that." Councilmember Chris Moore asked, "Do you just envision prorating to the different Police Departments or you thinking we just pay the bill for the whole county?" E911 Director Jeff Presley answered, "Well I think it should be dispersed, if they want to be on the system, we would look and see how much they want to use it and what platform they want to be on, whether they want just emergency alerts or do they want everyday messages going out." Councilmember Bobby Long said, "Just a couple of questions. Have you reached out to any of the 911 or Police Departments that are currently using or have been using this for a year or so and gotten their feedback on it and their possible limitation that they didn't know?" E911 Director Jeff Presley answered, "We have reached out through the company and we have got statements and actual videos from some different agencies. Most of the agencies in work right now is in the northern part of the United States. They have 2 counties in Arkansas that will be going live with this system and if we go we would be the third. Everybody I've talked to from Sheriffs to Police Chiefs, 911 Directors, they talk about this as an easy platform, user friendly platform, for their agency." Councilmember Bobby Long asked, "And the data, the data that we would load into the system, where does that software reside? Does it reside on their servers or would it reside on ours?" E911 Director Jeff Presley said, "It would run through our network but it's an IP based system running through their system so we'll have access for history on that system but it would actually be on their server." Councilmember Bobby Long said, "Ok but it would be considered our data not theirs?" E911 Director Jeff Presley said, "That's correct." Councilmember Brian Emison said, "Mr. Presley, I just have one and we were talking a little bit ago about the Esri mapping software. As far as that and the integration into that, is that an additional component that we would have to purchase from Esri or does it seem like all of that would integrate in just base line?" E911 Director Jeff Presley answered, "No what we did here in the city of Jonesboro with the Esri based mapping, is we actually bought what is called an enterprise licenses. So we can use that for public safety, several different uses, so it's covered under this clause. That system would be used, we'd actually integrate or interface it into our E911 mapping so we could show were the AVL's, the live screen where our police cars are and fire trucks if we have an event going on." Councilmember Brian Emison said, "That's great, and thank you for bringing this to us, especially love the integration into the Esri stuff and being able to draw up those polygons cause that

system works pretty fluidly with everything especially how much we already have built into it, I say seconds saves lives sometimes, so thank you.” E911 Director Jeff Presley said, “Absolutely, and you know one point I really like about this system, a few years back we started building that storm shelter registry program, safe room registry, we can actually integrate that into this system. If we had that tornado that we had March 28th and we have to do search and rescue, we will have that map with that information with those storm shelters right there in that system ready to go.”

Filed

7. Public Comments

8. Adjournment

A motion was made by Councilperson Chris Moore, seconded by Councilperson Chris Gibson, that this meeting be Adjourned . The motion PASSED with the following vote.

Aye: 4 - Chris Moore; Bobby Long; Chris Gibson and Brian Emison

Absent: 2 - David McClain and Charles Frierson



Legislation Details (With Text)

File #:	RES-21:072	Version: 1	Name:	PLACE VARIOUS TRAFFIC SIGNS AT DESIGNATED LOCATIONS AS DETERMINED BY THE TRAFFIC CONTROL COMMITTEE
Type:	Resolution	Status:	To Be Introduced	
File created:	4/28/2021	In control:	Public Safety Council Committee	
On agenda:		Final action:		
Title:	AN ORDINANCE TO THE CITY OF JONESBORO TO PLACE VARIOUS TRAFFIC SIGNS AT DESIGNATED LOCATIONS AS DETERMINED BY THE TRAFFIC CONTROL COMMITTEE			
Sponsors:	Engineering			
Indexes:	Parking & Traffic			
Code sections:				
Attachments:				

Date	Ver.	Action By	Action	Result
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AN ORDINANCE TO THE CITY OF JONESBORO TO PLACE VARIOUS TRAFFIC SIGNS AT DESIGNATED LOCATIONS AS DETERMINED BY THE TRAFFIC CONTROL COMMITTEE NOW THEREFORE BE IT ORDAINED BY THE CITY COUNCIL FOR THE CITY OF JONESBORO, ARKANSAS to make the following changes as recommended by the Traffic Control Committee:

ESTABLISH 25 MPH SPEED LIMIT AT THE FOLLOWING LOCATIONS:

- Manila Street
- Sun Avenue from Red Wolf Boulevard East to Sun Circle
- Sun Circle
- Cherry Street between Kitchen Street and Rains Street
- Hickory Lane

The Villas at Sage Meadows - Phase III

- Aberdeen Lane
- Valencia Cove
- Valencia Drive
- Muirfield Cove

Tommy's Development Addition

- Vision Drive

Lake Pointe - Phase 2A

- Lake Pointe Drive
- Lake Pointe Cove

Wolf Meadows - Phase 3

- Wolf Run Trail
- Yukon Drive
- Wolf Den Drive

INSTALL "NO PARKING" SIGN AT THE FOLLOWING LOCATION:

South side of Monroe west of the Forum

INSTALL STOP SIGNS AT THE FOLLOWING LOCATIONS:

The Villas at Sage Meadows

- On Valencia Drive at Aberdeen Lane (Both Approaches)
- On Aberdeen Lane at Muirfield Cove
- On Aberdeen Lane at Aberdeen Road
- On Valencia Drive at Macedonia Road (CR 712)

Lake Pointe - Phase 2

- On Lake Pointe Cove at Lake Pointe Drive

Tommy's Development Addition

- On Visions Avenue at Hudson Drive
- On Visions Avenue at E. Johnson Avenue (Hwy 49)

Wolf Meadows - Phase 3

- On Yukon Drive at Prospect Farm Lane
- On Yukon Drive at Wolf Run Trail
- On Wolf Run Trail at Wolf Den Drive
- On Wolf Den Drive at Yukon Drive



Legislation Details (With Text)

File #:	RES-21:076	Version:	1	Name:	TO APPROVE CHANGE ORDER NO. 1 FOR THE ANIMAL CONTROL RENOVATIONS PROJECT (2021:02)
Type:	Resolution	Status:			To Be Introduced
File created:	5/12/2021	In control:			Public Safety Council Committee
On agenda:		Final action:			
Title:	A RESOLUTION OF THE CITY OF JONESBORO, ARKANSAS TO APPROVE CHANGE ORDER NO. 1 FOR THE ANIMAL CONTROL RENOVATIONS PROJECT (2021:02)				
Sponsors:	Animal Control, Engineering				
Indexes:	Change Order, Contract				
Code sections:					
Attachments:	05.18.2021 Animal Control Change Order #1				

Date	Ver.	Action By	Action	Result
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A RESOLUTION OF THE CITY OF JONESBORO, ARKANSAS TO APPROVE CHANGE ORDER NO. 1 FOR THE ANIMAL CONTROL RENOVATIONS PROJECT (2021:02)

WHEREAS, the City of Jonesboro entered into a contract for the renovations to Animal Control with Tate General Contractors, Inc.; and

WHEREAS, the City of Jonesboro desires to change the project with Change Order No. 1 as attached increasing the contract in the amount of \$15,664.32; and

WHEREAS, funding for the execution of the Change Order shall come from the Capital Improvement budget and compensation shall be paid in accordance with the contract documents.

NOW, THEREFORE BE IT RESOLVED, BY THE CITY COUNCIL OF THE CITY OF JONESBORO, ARKANSAS;

Section 1: That the City of Jonesboro hereby accepts Change Order No. 1 in the amount of \$15,644.32 from Tate General Contractors, Inc. for the Animal Control Renovations project.

Section 2. That funding for the execution of the Change Order shall come from the Capital Improvement budget and compensation shall be paid in accordance with the contract documents.

Section 3. The Mayor and the City Clerk are hereby authorized by the City Council for the City of Jonesboro to accept this Change Order and direct the Purchasing Agent to increase the Purchase Order amount.

AIA® Document G701™ – 2017

Change Order

PROJECT: <i>(Name and address)</i> Renovations to: Animal Control City of Jonesboro Jonesboro, AR	CONTRACT INFORMATION: Contract For: General Construction Date: March 1, 2021	CHANGE ORDER INFORMATION: Change Order Number: 001 Date: May 11, 2021
OWNER: <i>(Name and address)</i> City of Jonesboro 300 South Church Street Jonesboro, AR 72401	ARCHITECT: <i>(Name and address)</i> Brackett-Krennerich & Associates, P.A. 100 E. Huntington Ave, Suite D Jonesboro, AR 72401	CONTRACTOR: <i>(Name and address)</i> Tate General Contractors, Inc. P.O. Box 1766 Jonesboro, AR 72403

THE CONTRACT IS CHANGED AS FOLLOWS:

(Insert a detailed description of the change and, if applicable, attach or reference specific exhibits. Also include agreed upon adjustments attributable to executed Construction Change Directives.)

Footing Rework/Existing Conditions.....\$2,199.68
 Windows and other additional work revised.. ...\$13,464.64

The original Contract Sum was	\$ 187,940.00
The net change by previously authorized Change Orders	\$ 0.00
The Contract Sum prior to this Change Order was	\$ 187,940.00
The Contract Sum will be increased by this Change Order in the amount of	\$ 15,664.32
The new Contract Sum including this Change Order will be	\$ 203,604.32

The Contract Time will be increased by Thirty (30) days.
 The new date of Substantial Completion will be August 28, 2021

NOTE: This Change Order does not include adjustments to the Contract Sum or Guaranteed Maximum Price, or the Contract Time, that have been authorized by Construction Change Directive until the cost and time have been agreed upon by both the Owner and Contractor, in which case a Change Order is executed to supersede the Construction Change Directive.

NOT VALID UNTIL SIGNED BY THE ARCHITECT, CONTRACTOR AND OWNER.

Brackett-Krennerich & Associates P.A.	Tate General Contractors, Inc.	City of Jonesboro
ARCHITECT <i>(Firm name)</i>	CONTRACTOR <i>(Firm name)</i>	OWNER <i>(Firm name)</i>
SIGNATURE	SIGNATURE	SIGNATURE
Kyle Cook, President	Gaylon Tate, President	Harold Copenhaver, Mayor
PRINTED NAME AND TITLE	PRINTED NAME AND TITLE	PRINTED NAME AND TITLE
11 MAY 2021	11 May 2021	
DATE	DATE	DATE

Bid Estimate	Jonesboro Animal Control					
Contractor: Tate General Contractors						
Project Change	Windows and Other Addn Work REVISED					
Architect:	B&K					
Date:	4/26/2021	5/6/2021				
Building Area	N/A					
		Materials	Labor	Subcontract	Total	
Masonry Work and (4) Windows				\$8,350.00	\$8,350.00	•
Exterior Block Coating				\$0.00	\$0.00	
Omit Clear Waterproofing				\$0.00	\$0.00	
Painting (Interior @ New Blocks Rework)				\$0.00	\$0.00	
Window Tint				\$0.00	\$0.00	
Electrical (Wall Packs R.I./Receptacles)				\$2,469.00	\$2,469.00	•
Electrical (Inside Light Fixtures)				\$0.00	\$0.00	
Supervision			\$684.00		\$684.00	•
Temp Close Openings at New Windows - ???				\$0.00	\$0.00	
Add (2) Ceiling Electrical Outlets and (2)Combo Exit Light/Emerg Light				\$519.00	\$519.00	•
					Sub Total	\$12,022.00 •
					Project Cost	\$12,022.00 •
					Over/Profit	\$1,202.20 •
					Insurances	\$120.22 •
					Bond	\$120.22 •
					TOTAL	\$13,464.64 •



Change Order Breakdown

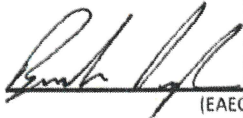
Job Name: Exit and Receptacles

A. Material Cost		<u>\$88.07</u>
B. Quotes w/Shipping		<u>\$84.00</u>
C. Sales Tax		<u>\$14.63</u>
D. Labor w/Burden		<u>\$265.40</u>
E. Truck Fuel		<u>\$11.22</u>
F. Equipment Fuel		<u>\$0.00</u>
G. Equipment Rental Fees		<u>\$0.00</u>
H. Sub-Contractors		<u>\$0.00</u>
I. Sub-Total		<u>\$463.32</u>
J. Overhead & Profit @	<u>12.00%</u>	<u>\$518.92</u>
K. Bond @	<u>0.00%</u>	<u>\$518.92</u>

Description:

Run conduit and wire surface mounted for 2 GFI receptacle and 2 exit/emergency combo lights. The conduit will be ran from the end on the light fixture on each end of the building.

Approval:


(EAEC)

5-7-21
(Date)

(GC)

(Date)

Bid Estimate	Jonesboro Animal Control				
Contractor: Tate General Contractors					
Project Change	Footing Rework/Existing Conditions				
Architect:	B&K				
Date:	3/10/2021				
Building Area	N/A				
		Materials	Labor	Subcontract	Total
Additional Reinforcing ✓		\$170.00			\$170.00 ✓
Rebar Dowel Epoxy/Bits ✓		\$182.00			\$182.00 ✓
Rework of Original Reinforcing ✓			\$1,612.00		\$1,612.00 ✓
				→ Sub Total	\$1,964.00 ✓
				→ Project Cost	\$1,964.00 ✓
				→ Over/Profit	\$196.40 ✓
				Insurances	\$19.64
				Bond	\$19.64
				TOTAL	\$2,199.68 ✓



**BRACKETT
KRENNERICH**

architects

Architect's Supplemental Instructions (ASI)

Project:	Renovations to Animal Control City of Jonesboro Jonesboro, Arkansas	ASI #	001
		Project #	1919
		Date	03.04.2021

Owner:	City of Jonesboro 300 South Church Street Jonesboro, AR 72401	Architect:	Brackett-Krennerich & Associates P.A. 100 E. Huntington Ave. Suite D Jonesboro, AR 72401
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Attn: Craig Light

Contractor: Tate General Contractors
115 Woody Lane
Jonesboro, AR 72401

- Owner (email)
- Contractor (email)
- Consultant (email)
- Field (email)
- Other _____ (email)

Attn: Keith Chunn

The Work shall be carried out in accordance with the following supplemental instructions issued in accordance with the Contract Documents without change in Contract Sum or Contract Time. Proceeding with the Work in accordance with these instructions indicates your acknowledgement that there will be no change in the Contract Sum or Contract Time.

Description:

The existing footing profile, found in the field, did not match the design drawings, and the following modifications are necessary to insure our new footing is structurally sound.

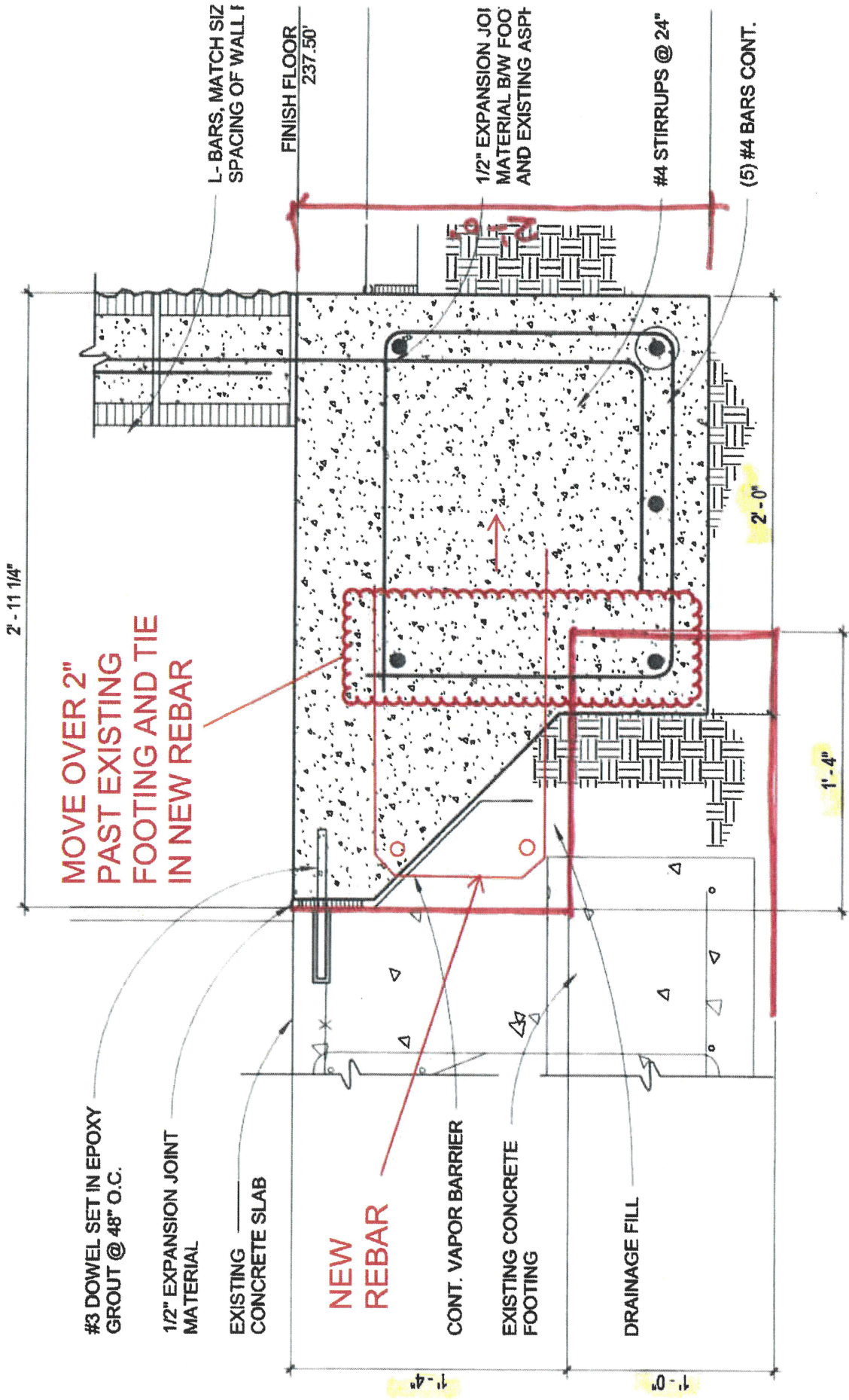
Attachments:

Wall Base Detail – Structural (Sheet A201)

Issued by:

Kyle Cook, A.I.A. (Architect)

(Printed name and title)



**MOVE OVER 2"
PAST EXISTING
FOOTING AND TIE
IN NEW REBAR**

#3 DOWEL SET IN EPOXY
GROUT @ 48" O.C.

1/2" EXPANSION JOINT
MATERIAL

EXISTING
CONCRETE SLAB

**NEW
REBAR**

CONT. VAPOR BARRIER

EXISTING CONCRETE
FOOTING

DRAINAGE FILL

L-BARS, MATCH SIZ
SPACING OF WALL F

FINISH FLOOR
237.50'

1/2" EXPANSION JOI
MATERIAL BW FOO
AND EXISTING ASPT

#4 STIRRUPS @ 24"

(5) #4 BARS CONT.

2 wall base detail
SCALE: 1 1/2" = 1'-0"

*Jones Boro Animal Control
#1919*



Legislation Details (With Text)

File #:	RES-21:077	Version:	1	Name:	RENEW A 5 YEAR CONTRACT WITH AT&T FOR E-911 EQUIPMENT AND SERVICES
Type:	Resolution	Status:			To Be Introduced
File created:	5/13/2021	In control:			Public Safety Council Committee
On agenda:		Final action:			
Title:	A RESOLUTION TO RENEW A 5 YEAR CONTRACT WITH AT&T FOR E-911 EQUIPMENT AND SERVICES.				
Sponsors:	E911				
Indexes:	Contract				
Code sections:					
Attachments:	2020 City of Jonesboro 7 POS Hosted Quote 2021 AT&T Craighead SOW				

Date	Ver.	Action By	Action	Result
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A RESOLUTION TO RENEW A 5 YEAR CONTRACT WITH AT&T FOR E-911 EQUIPMENT AND SERVICES.

WHEREAS, the City Council of Jonesboro, Arkansas has approved \$245,000.00 in funding for this service in the City of Jonesboro FY2021 Budget; and

WHEREAS, the services provided by AT&T are necessary to remain in compliance with state standards and are approved by the County & City 911 Board; and

WHEREAS, the updated Scope of Work contract with AT&T clarifies the deliverables, terms and conditions of service renewals and equipment provided to the Jonesboro E-911 System.

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF JONESBORO, ARKANSAS

The City Council of the City of Jonesboro approves renewing the contract and scope of work with AT&T for E-911 equipment and services.

The Mayor and the City Clerk are hereby authorized by the City Council for the City of Jonesboro to execute all documents necessary to effectuate the agreement.



City of Jonesboro
AT&T Hosted 9-1-1 Quote



Date **9/2/2020**

7 (seven) Call Taking Positions	Hosted Monthly	One-Time	
Call Handling Equipment	\$ 5,250.00	\$ 245,000.00	
Integrated Mapping	Incl.	Incl.	
Training/Installation	Incl.	Incl.	
Software Updates	Incl.	Incl.	
AT&T Switched Ethernet (ASE)**	Incl.	Incl.	
eCATs Reporting Software	Incl.	Incl.	
Monthly Maintenance	Incl.	Incl.	
Total	\$ 5,250.00	\$ 245,000.00	

NOTES

NextGen 9-1-1 Call Handling System with Integrated Mapping Software
 All necessary Call Handling and Mapping training
 eCATs software suite for all Managed system reports (i.e. call volume, dispatcher utilization, peak call times, etc.)
 All Installation eCATs reporting
 All reporting software training and all software patches and updates
 5 Years 24/7/365 AT&T Maintenance
 24/7/365 access to the AT&T 9-1-1 Resolution Center
 All software revisions/updates must pass certification through AT&T Labs.
 Interoperability with other PSAP's on the AT&T State of Arkansas Hosted Call Handling system
 (Pulaski County S.O., North Little Rock, Garland County, Searcy PD, Benton County, Washington County)
 All backroom, essential hardware will be located in a secure, AT&T facility.
 AT&T Switched Ethernet (ASE) connectivity from the AT&T Host location (Little Rock) to Benton PD
 ASE** On-Time construction fee's may apply and will be determined at the time of site survey

Scope of Work

Attachment 1

**CRAIGHEAD COUNTY AR
JONESBORO 911
MOTOROLA VESTA 911, GIS MAPPING, AND
ECATS REPORTING
HARDWARE/SOFTWARE UPGRADE**



Public Safety Solutions

Prepared by:

R. BRIAN HAWTHORNE

TECHNICAL SALES CONSULTANT II

FEBRUARY 18TH, 2021

Statement of Work

Executive Summary

The purpose of this Statement of Work (SOW) is to clarify the responsibilities of AT&T & JONESBORO 911, regarding the scope of work, deliverables, terms and conditions of the following equipment Leased services renewal and Equipment upgrade at the JONESBORO 911. This document, and any subsequent revisions, shall hereafter be recognized as an addendum to the Master Agreement by and between JONESBORO 911 and AT&T. For the remainder of this document, JONESBORO 911 will be referred to as Customer.

Contact Information

Customer Information			
Customer Name	JONESBORO 911		
Customer Address	411 W Monroe, Jonesboro, AR 72401		
Contact Position	Contact Name	Contact Number	
Jonesboro & Craighead County E911 Director	Jeff L. Presley	(870) 336-7199	Office
		(870) 680-3943	Cell

AT&T Information			
Position	Contact Name	Contact Number	
Application Sales Executive	Justin Vaughn	(816) 808-7264	Cell
Technical Sales Consultant	R. Brian Hawthorne	(817) 995-6220	Cell
Project Manager	Brian Osborne	(610) 721-1123	Cell

Scope of Work

Overview

AT&T will install and upgrade new, a Motorola Vesta 7.x 9-1-1 call handling, GIS Mapping, and ECaTS MIS hardware, software and services with a Desktop Elite Mini 705 G5 workstation and two (2) 22 inch LCD Flat panel monitor for five (5) positions at the Jonesboro 911 Primary PSAP and two (2) Command Post Laptops, one (1) to be installed in the Directors office and one (1) in the Training Officer's office. Included in the telephony suite will be six (6) Landline 9-1-1 trunks & three (3) Wireless 9-1-1 trunks from the Jonesboro Main Tandem, to be installed in the host sites. Ten (10) Admin lines, already established and ready for upgrade. UPS systems will be installed if needed. Time Synchronization equipment located in the Host site, along with the backroom equipment. On site equipment will include the following (router, switch, patch panel, and admin gateway) in the 42U 19in Rack. Recommended Optional Parts/Spares will be included in the order as well as Extended Warranties on the Desktop Elite Mini 705 G5 workstations for 5 years. Also included in this project are VESTA IRR software, and Motorola Managed Services including Monitoring & Response, Anti-Virus Solution, and Patch Management Solution. All VESTA 911 Agent & Admin, GIS Mapping, and ECaTS MIS training will be conducted on site by a qualified ECaTS, or Motorola trainer for all call-takers and administrative personnel at JONESBORO 911 PSAP if needed.

The Customer CAD, Logging Recorder, and Smart 9-1-1 applications will be integrated into the VESTA 7.x solution via NENA recommended CAD interface.

The Craighead County E9-1-1 PSAP's will be a remote PSAP integrated off the AT&T Hosted E911 system via an AT&T VPN network to be installed at both PSAP locations.

Project Details

Equipment Installation

AT&T technician(s) will install workstations and back room 9-1-1 equipment with the latest technology and operating systems.

AT&T will provide Installation of the Motorola Vesta 911, GIS Mapping, and ECaTS MIS equipment at the address listed below.

Locations included in this Attachment:

- **CRAIGHEAD COUNTY E911/ JONESBORO 911**
Primary PSAP
411 W Monroe
Jonesboro, AR 72401
- **Back-Up PSAP**
TBD

Equipment Strategy

All installation work will be done during normal business hours (8AM-5PM) with no weekend or holiday work. Any work requested by Customer to be performed outside of these hours will be performed as resources are available and at additional cost to Customer, which will be quoted at the time the work is requested.

Motorola Vesta 911, GIS Mapping, and ECaTS MIS

The equipment is expected to arrive at AT&T warehouse by December 2021. Motorola Communications will coordinate with the shipping company to be able to provide the exact date the equipment will arrive with at least 24 hours notice to AT&T.

Acceptance Criteria

Installation shall be deemed complete when the System is in operating condition (Cut live in the final JONESBORO 911 configuration). Minor System issues not materially affecting System functionality shall be noted and promptly remedied by AT&T but shall not delay acceptance.

AT&T shall notify JONESBORO 911 when installation of all materials and services are completed. Within (10) days after such notification, JONESBORO 911 either will: (a) accept the System by signing an acceptance letter, or, (b) in the event JONESBORO 911 deems the System is not acceptable, shall notify AT&T in

writing, specifying in detail in what way the equipment and/or services do not materially conform to this Addendum. AT&T will correct any non-conforming items, after which JONESBORO 911 shall accept the System. Acceptance shall not be withheld unreasonably.

A. RELIABILITY - The System has been cut over, and has been in constant use as the secondary source of 9-1-1 call processing, for 72 consecutive hours without Malfunction. "Malfunction" shall be defined as occurrences during which any feature of the System fails to operate and such failure to operate causes one or more 9-1-1 calls to go unanswered or causes an unreasonable delay in answering one or more 9-1-1 calls. Whether an occurrence constitutes a Malfunction will be mutually agreed upon between JONESBORO 911 and AT&T (agreement not to be withheld unreasonably); and.

B. FEATURES - The System provides all features and capabilities listed in this Scope of Work and in the Agreement; and

C. TRANSMISSION LEVELS - The quality and level of transmission meet published specifications of the System; and

D. TRUNK SIGNALING – AT&T tests and observation of the AT&T Central Office trunks at the PSAP demonstrate that:

1. The System seizes and releases trunks without hang-ups, lock-ups, or unintended disconnects; and
2. Proper signaling of tandem connections cause both called and calling party to disconnect; and
3. Calls can be transferred via the tandem to each agency on the transfer list.

E. CAD INTERFACE –The interface to the CAD system is transmitting ANI/ALI data accurately; and this is formatted in the NENA standard protocol. The ANI/ALI (Automatic Number Identification/Automatic Location Information) information will be sent to multiple devices through a line sharer, which will be installed to permit sending ANI/ALI information from the VESTA 4.x system to the existing recording system if present, as well as to the existing CAD system; and

F. EQUIPMENT INSTALLATION AND GROUNDING - All wiring, grounding, and interface equipment installation has been completed, and is in accordance with industry standards; and

G. SYSTEM ACCESS AND SECURITY LEVELS – Each station line has been demonstrated to provide the defined access and restrictions and, the call-handling application software and client server operating system restricts or allows access according to the agreed criteria; and

H. TRAINING – AT&T will use its own resources or contract trainers to provide training for PSAP call takers and/or administrative employees if deemed necessary; and

I. DOCUMENTATION - System documentation (for Mfg. and AT&T) is Complete and on file with JONESBORO 911; and

J. PUNCH LIST - All deficiencies noted by the vendor or JONESBORO 911 have been corrected by the vendor, except for a punch list which JONESBORO 911 agrees are only made up of “minor items” that should not impact acceptance (agreement not to be withheld unreasonably).

Maintenance Information

Scope of Work: AT&T has agreed to install and maintain the Motorola VESTA 7.x systems using the AT&T Special Services Crew that currently maintains JONESBORO 911 site. AT&T will provide Installation and 7x24x365 maintenance (parts and service) for the Motorola 9-1-1 equipment systems located at the address listed in this Agreement for a period of five (5) years, (warranty plus 4 year of Motorola extended warranty) beginning on the date installation is completed. The maintenance of the systems includes correcting problems with all Motorola and ECATS applications and underlying operating system on the premise equipment. Excluded from the maintenance coverage is support for any third party software or integrated systems, not installed by AT&T technicians. If the Motorola and ECATS application software or underlying operating system is adversely affected by third party software installed by JONESBORO 911 or the PSAPS involved, or anybody else, it will be the sole responsibility of JONESBORO 911 to correct these problems. If AT&T technicians are dispatched to correct problems found to be caused by third party software or other material not covered by this agreement, JONESBORO 911 will be billed according to the following schedule:

- Monday-Friday 8:00AM-5:00PM - \$199.00/hr Time and Material.
- Monday-Friday 5:01PM-7:59AM and all day Saturday and Sunday- \$268.50/hr Time and Material.
- Holidays - \$358.00/hr Time and Material.

Scope of Work Defined:

- **AT&T is responsible to provide Parts and Labor, but not limited to, the following items:**
 1. Installation of all Motorola equipment including but not limited to: Vesta 911, GIS Mapping, and ECaTS MIS.
 2. Maintenance of all Servers (includes all internal components and monitors)
 3. Maintenance of all Workstations (includes all internal components).
 4. Maintenance of all “backroom” equipment, which is described as being the Vesta 911 rack and all contents, all modems used by the Motorola system, all cabling from the “backroom” equipment to the server and workstations
 5. Maintenance of all software (Operating System/Motorola Applications) installed on Server and Workstation(s) which includes programs that are installed automatically with the Operating System. This includes any third party software required to run Motorola Application software that may be needed.
 6. All cabling attached to Workstations that interconnect with hardware necessary to operate the Motorola Application software.
 7. Handsets, including cables and “jack” plugs.
- **PSAP agents, employees and/or representatives shall contact the JONESBORO 911 for repair or replacement of the following items not covered by this agreement.**
- **AT&T will perform on a as needed basis the following Preventative Maintenance:**
 1. Take Servers and Workstations off-line, one-at-a-time, remove covers and blow dust and debris from system.
 2. Run standard software/hardware diagnostic tools on Servers and Workstations.
 3. Sign a log book placed at customer site indicating the date Preventative Maintenance was completed and by whom.
 4. Confirm media backup is functioning correctly.

- **AT&T Repair/Escalation Procedures on Network, hardware, ancillary equipment, and software:**
 1. Initial reports of trouble should be made to the AT&T 9-1-1 Resolution Center (**866-722-3911**).
 2. Status or Escalation on a trouble ticket can be obtained anytime by calling the Resolution Center (**866-722-3911**).
 3. Should step 2 fail contact the local AT&T Marketing Team.

- **AT&T will install, upon notification, manufacturer provided software patches, Service Packs, software upgrades, and hot fixes under the scope of this Addendum.**
 1. AT&T will provide JONESBORO 911 a schedule of installation.
 2. Identify (either AT&T or JONESBORO 911) the software update that is to be installed.

- **AT&T will install, or arrange to have installed, upon notification, manufacturer provided “point releases”.**
 1. AT&T will provide JONESBORO 911 a schedule of installation.
 2. Identify (either AT&T or JONESBORO 911) the software update/upgrade that is to be installed.

- **For requests outside the scope of this Addendum, AT&T will bill according to the following schedule:**
 - Monday-Friday 8:00AM-5:00PM - \$179.00/hr Time and Material.
 - Monday-Friday 5:01PM-7:59AM and all day Saturday and Sunday- \$268.50/hr Time and Material.
 - Holidays - \$358.00/hr Time and Material.

- **Upon request the AT&T 9-1-1 Resolution Center will provide to JONESBORO 911 electronic documentation of trouble tickets opened for JONESBORO 911PSAP.**

- **Contact with JONESBORO 911 will be in the following order:**

Jonesboro and Craighead County E911 Director – Jeff Presley

jpresley@jonesboro.org

(870) 680-3943 - Cell

All Services and Materials will be provided in accordance with the Agreement which is incorporated herein.

Responsibilities of the Parties

AT&T Responsibilities

AT&T will provide a trained technician to install the network hardware at the customer location. Installation includes the following:

- Unpack and inventory all appropriate hardware and documentation.
- Mount hardware in appropriate rack or on appropriate surface.
- Install hardware module cards (modular chassis only).
- Connect hardware together (stackable units only).
- Connect hardware to network.
- Install wiring from backroom equipment to workstations.
- Power on hardware.
- Configure necessary parameters for all protocols being used, as supplied by customer.
- Provide verbal overview to customer's designated systems administrator of basic network hardware unit setup.
- Ordering and storing any and all spare parts needed for maintenance.

Customer Responsibilities

The customer will be responsible for providing all site preparation including:

- Any building alterations necessary to meet wiring and other site requirements.
- Environmental modifications as required for the hardware i.e.; ventilation, heating, and air conditioning.
- Installation of all site wiring (power and signal, path and lengths).
- Installation of necessary power distribution boxes, conduits, groundings, lightning protection, connectors, and associated hardware.
- Installation of power outlets located within five feet of the equipment to be installed.
- Financially responsible for any and all maintenance and spare parts for this site. Customer has agreed to pay these fees in the contract terms and not on a as needed basis.
- Maintaining a Clean and Dust-Free Equipment Room and PSAP.

Change Management Procedures

Overview

It may become necessary to amend this Statement of Work for reasons including, but not limited to, the following:

- Customer's changes to the Scope of Work and/or specifications for the Services
- Customer's changes to the Implementation Plan
- Non-availability of resources which are beyond either party's control
- Environmental or architectural impediments not previously identified

Procedures

In the event either party desires to change this Statement of Work, the following procedures will apply:

1. The party requesting the change will ask for a Change Request document to be completed by the AT&T Account Manager. The Change Request will describe the nature of the change, the reason for the change, and the effect the change will have on the scope of work, which may include changes to the Deliverables, and the schedule.
2. A Change Request may be initiated by either party for any material changes to the SOW. The designated Project Manager of the requesting party will review the proposed change with his/her counterpart. The parties will evaluate the Change Request and negotiate in good faith the changes to the Services and the additional charges, if any, required to implement the Change Request. If both parties agree to implement the Change Request, the appropriate authorized representatives of the parties will sign the Change Request, indicating the acceptance of the changes by the parties.
3. Upon execution of the Change Request, said Change Request will be incorporated into, and made a part of, this SOW.
4. Whenever there is a conflict between the terms and conditions set forth in a fully executed Change Request and those set forth in the original SOW, or previous fully executed Change Request, the terms and conditions of the most recent fully executed Change Request shall prevail.

Customer Acknowledgment

The customer, by signing below, indicates that the Statement of Work has been read and the terms outlined within have been accepted. This Statement of Work is part of AT&T's Product and Services Agreement. The customer also is aware that any delays incurred because of any of the reasons listed in the Customer Responsibilities section is considered billable time. Any questions concerning AT&T's responsibilities and the work to be done should be directed to the AT&T representative.

CITY OF JONESBORO 911

AT&T / Arkansas

Signature

Signature

Name *(type/print)*

Name *(type/print)*

Title *(type/print)*

Title *(type/print)*

Date

Date