

**Customer Quote**



Customer Name: City of Jonesboro  
 Service Address: 300 South Church Street  
 Service City/State/Zip: Jonesboro AR 72401  
 Billing Address: PO Box 1845  
 Billing City/State/Zip: Jonesboro AR 72403-1845

Term (months): 24  
 Issue Date: 7/30/2019  
 Expiration Date: 8/29/2019  
 Contract Number: Opp-026309  
 Account Number: 00035309-5

Business Contact: Jason Ratliff  
 Phone: 870.336.6279 or 870.680.2746 cell  
 Email: jratliff@jonesboro.org  
 Sales Representative: Scott Roberson

*\*Quotes are good for 30 days*

Product Description	Quantity	Unit Price	Total Price
<b>Production Environment</b>			
IaaS Plan 5 - 64CPU / 128G RAM	1	\$900.00	\$900.00
Cloud Solutions - 100MB Network Connect	1	\$100.00	\$100.00
Cloud Solutions - Performance Storage (per GB)	13000	\$0.12	\$1,560.00
Veeam Backups - per GB (includes Agents + Storage)	21000	\$0.10	\$2,100.00
Cisco ASA v5 NextGen Firewall	1	\$100.00	\$100.00
<b>Disaster Recovery Environment</b>			
IaaS Plan 5 - 64CPU / 128G RAM	1	\$450.00	\$450.00
Veeam Replication Licensing - per server	8	\$28.75	\$230.00
Cloud Solutions - Performance Storage (per GB)	13000	\$0.12	\$1,560.00

I hereby authorize Ritter Communications to proceed with the services and equipment defined in this quote at the monthly rate defined as "Monthly Service Total" for the term specified above (in months) from the date of service activation. Recurring service charges associated with this quote are effective upon the installation date of these services. Any dispute for these service charges must be addressed through the process defined in the Terms and Conditions, within the Bill Disputes section. Additionally, I agree to pay in-full all charges defined as "Installation Fees" defined on this agreement as well as any taxes and regulatory fees charged in addition to quoted amounts contained herein. By authorizing this quote, you are agreeing to the Master Services Agreement and Terms and Conditions appended to this document. Services, Service Level Agreements, procedures and term will be further defined in the Master Services Agreement (MSA) or appended to any existing MSA. \*Quote does not include local, state, federal taxes or 911 fees.

**Total Price\***  
**\$7,000.00**

Notes: To accept this proposal please sign and fax to 870.336.9443 or scan and email to scott.roberson@rittercommunications.com. Thank you! Scott R. (870.336.3443 office)

**Ritter Representative**

Signature: Scott Roberson  
 Printed Name: Scott Roberson  
 Position Title: Business Sales Representative  
 Date: 8/6/2019

**Customer**

Signature: \_\_\_\_\_  
 Printed Name: \_\_\_\_\_  
 Position Title: \_\_\_\_\_  
 Federal ID# or SSN: 71-6013749  
 Date: \_\_\_\_\_

**Right by You**  
 870.336.3434

