## City of Jonesboro ARKANSAS

## City of Jonesboro

Job Evaluation Salary Administration Program

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## Job Evaluation Salary Administration Program (JESAP Paying People Fairly®)

$\square$ Pay System that encourages an Internal Equitable Pay Structure and External Competitive Compensation for City Employees

- Use of Vertical and Horizontal Axis illustrates the comparisons of pay internally and externally.


## JESAP Process

- Electronic Position Analysis Questionnaires
- 121 Job Titles and Job Descriptions
- Rating of 121 Jobs - Use of 15 Factor System
- Sore Thumbing - Review of Position Ratings
- External Market Pay and Benefits Survey
- Review and Comparison of Market Data
- Development of Internal Pay-line Pay Ranges
- All Data Stored in JESAP Software Database


## Job Descriptions

## Job Description Format

- Position Title, Dept. and Supervisor
- Essential Duties \& Responsibilities
- Budget, Facilities, and Equipment Responsibilities
- Education and Experience (Minimum Requirements)
- Supervision
- Communication, Mathematical \& Critical Thinking Skills
- Decision Making, Mental Demand \& Problem Solving
- Certificates, Licenses and Registrations
- Internal and External Communications
- Use of Equipment and/or Computers
- Physical Demands and Work Environment


## JESAP Rating System - 15 Factors

## Knowledge 8 Skill Requirements

1. Experience - General
2. Experience - Management
3. Education
4. Initiative and Ingenuity
5. Mental Demand
6. Analytical Ability and Problem Solving

## JESAP Rating System - 15 Factors

## Responsibilities

7. Responsibilities for Work of Others
8. Responsibilities for Funds, Equipment, Property, etc.
9. Responsibilities for Accuracy
10. Accountabilities (End Results)

## JESAP Rating System - 15 Factors

## Contacts/Human Relations

11. Contacts with Public
12. Contacts with Employees

## Efforts

13. Machine and Computer Operations
14. Working Conditions/Hazards
15. Physical Demands

## JESAP Sore Thumbing Process consisted of . . .

- 121 Positions Rated
- City Positions' Point Range Spread 208 to 2,199
- Review of All Position Ratings Without Regard to Present Internal Pay
- Sore-thumbing Process: Positions Above or Below Based on Job Complexity, Knowledge, Responsibility, Authority and Accountability
- Placement Prior to Market Salary Data Infusion


## City of Jonesboro Internal Pay Line - Scattergram



## External Market Pay Study

## Survey Participants \& Studies

$\checkmark$ Arkansas Compensation Association Study
$\checkmark$ Arkansas Occupational Wage Study - Jonesboro
$\checkmark$ Conway, AR
$\checkmark 2008$ Compdata Survey - Arkansas
$\checkmark$ Jackson, TN
$\checkmark$ NEA Clinic \& Nestle - Jonesboro
$\checkmark$ North Little Rock
$\checkmark$ Paducah, KY
$\checkmark$ Rogers, AR
$\checkmark$ Salary Source 2008-Jonesboro

## External Market Pay Study

## City Positions Pay-line Comparison with Market Pay

Survey Comparison

Comparison 9
Comparison 5
Comparison 10
Comparison 8
Comparison 7
Comparison 6
Comparison 3
Comparison 1
Comparison 4
Comparison 2
Percent Variance
with City of
Jonesboro $\quad$ \# of Comparisons

| $-6.6 \%$ | 67 |
| :--- | :--- |
| $-6.3 \%$ | 67 |
| $-5.5 \%$ | 66 |

$-5.3 \%$ 37
$-2.8 \% \quad 108$
$-0.8 \% 112$
-0.1\% 78
$+2.0 \% \quad 52$
$+3.3 \% \quad 112$
$+8.0 \%$ IIO

## Market Pay Lines Comparison



## External Market Pay Study Variance

## City Positions Pay-line Comparison with Market Pay

## MEAN VARIANCE : -1.40\% <br> MEDIAN VARIANCE: -1.80\%

- Pay Inflation for 2010 will average $2.8 \%$
- Pay Line Adjustment for Salary Range Policy:
4.4\%


## External Employee Benefits Study

City's Benefits Compared with Market Benefits from Public and Private Organizations

- Comparison with 6 municipalities, one large medical clinic, one local university and the Arkansas Compensation Association Benefits Study (74 Public and Private Organizations in the Greater Little Rock - Central Arkansas area).
- The employee benefits offered by the City of Jonesboro are very competitive when compared to the benefits offered by the above organizations. See Handout.


## Proposed City Position Titles and Ranges

| JESAP <br> Range | Range <br> Midpoint | Grade <br> Level | Policy Pay Range |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | (80\%) |  | idpoint |  | (120\%) |
| 2101-2200 | 2150 | 131 | \$ | 71,435 | \$ | 89,293 | \$ | 107,152 |
| 2001-2100 | 2050 | 130 | \$ | 68,862 | \$ | 86,077 | \$ | 103,293 |
| 1901-2000 | 1950 | 129 | \$ | 66,289 | \$ | 82,861 | \$ | 99,433 |
| 1801-1900 | 1850 | 128 | \$ | 63,716 | \$ | 79,645 | \$ | 95,574 |
| 1701-1800 | 1750 | 127 | \$ | 61,143 | \$ | 76,429 | \$ | 91,714 |
| 1601-1700 | 1650 | 126 | \$ | 58,570 | \$ | 73,213 | \$ | 87,855 |
| 1501-1600 | 1550 | 125 | \$ | 55,997 | \$ | 69,996 | \$ | 83,996 |
| 1401-1500 | 1450 | 124 | \$ | 53,424 | \$ | 66,780 | \$ | 80,136 |
| 1301-1400 | 1350 | 123 | \$ | 50,851 | \$ | 63,564 | \$ | 76,277 |
| 1201-1300 | 1250 | 122 | \$ | 48,278 | \$ | 60,348 | \$ | 72,417 |
| 1101-1200 | 1150 | 121 | \$ | 45,705 | \$ | 57,132 | \$ | 68,558 |
| 1001-1100 | 1050 | 120 | \$ | 43,132 | \$ | 53,916 | \$ | 64,699 |
| 901-1000 | 950 | 119 | \$ | 40,560 | \$ | 50,699 | \$ | 60,839 |

## Proposed City Position Titles and Ranges

| JESAP <br> Range | Range Midpoint | Grade Level | Policy Pay Range |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | (80\%) |  | dpoint |  | (120\%) |
| 801-900 | 850 | 118 | \$ | 37,987 | \$ | 47,483 | \$ | 56,980 |
| 751-800 | 775 | 117 | \$ | 36,057 | \$ | 45,071 | \$ | 54,085 |
| 701-750 | 725 | 116 | \$ | 34,770 | \$ | 43,463 | \$ | 52,156 |
| 651-700 | 675 | 115 | \$ | 33,484 | \$ | 41,855 | \$ | 50,226 |
| 601-650 | 625 | 114 | \$ | 32,198 | \$ | 40,247 | \$ | 48,296 |
| 551-600 | 575 | 113 | \$ | 30,911 | \$ | 38,639 | \$ | 46,367 |
| 501-550 | 525 | 112 | \$ | 29,625 | \$ | 37,031 | \$ | 44,437 |
| 451-500 | 475 | 111 | \$ | 28,338 | \$ | 35,423 | \$ | 42,507 |
| 401-450 | 425 | 110 | \$ | 27,052 | \$ | 33,815 | \$ | 40,577 |
| 351-400 | 375 | 109 | \$ | 25,765 | \$ | 32,206 | \$ | 38,648 |
| 301-350 | 325 | 108 | \$ | 24,479 | \$ | 30,598 | \$ | 36,718 |
| 251-300 | 275 | 107 | \$ | 23,192 | \$ | 28,990 | \$ | 34,788 |
| 150-250 | 200 | 106 | \$ | 21,263 | \$ | 26,578 | \$ | 31,894 |

## Employee Pay Positioning

## Range Percentage Spread 80\% to 120\%

Utilize present salary range spread of $80 \%$ to $120 \%$ to create salary range minimum and maximum boundaries. The present composition of employees' pay within the pay range quartiles based on the proposed salary policy pay ranges is presented in the table below:

| Under Min | $\mathbf{1}^{\text {st }}$ Quartile | $\mathbf{2}^{\text {nd }}$ Quartile | 3 $^{\text {rd }}$ Quartile | $\mathbf{4}^{\text {th }}$ Quartile | Over Max |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\mathbf{3 9}$ | $\mathbf{1 5 4}$ | $\mathbf{1 1 4}$ | $\mathbf{1 1 7}$ | $\mathbf{3 9}$ | $\mathbf{1 7}$ |
| $8.1 \%$ | $32.1 \%$ | $23.8 \%$ | $24.4 \%$ | $8.1 \%$ | $3.5 \%$ |

## Employees Under Range Minimum

* Operations Director
* Transit Director
* 911 Director
* Facilities Maintenance Director
* Police Officers (23)
* Firefighters (2)
* Accounting Technician
* Maintenance Technician
* Transit Accounting Assistant
* Transit Drivers (4)
* Transit Clerk
* Street Helpers (2)

Summary FOR 2009:

## Employees Over Range Maximum

* Police Sergeant
* Financial Accountant
* Maintenance Custodian
* Contract Coordinator
* Firefighters (2)
* Budget Specialist
* Accounts Payable Specialist
* Equipment Operators (6)
* Park Maintenance Worker
* Street Maintenance Labors (2)

Summary:

# Questions \& 

Answers

