

City of Jonesboro

Comprehensive Printer Bid

March 29th, 2019

AAA Business Systems Locations:

- Fayetteville, AR (Corporate HQ) 2715 N. Drake St.
- Little Rock, AR 15 Shackleford Dr. Ste. C
- Jonesboro, AR Store COMING SOON

AAA Northeast Arkansas:

- NEW Branch, which opened on 1/1/2019
- **Manufacturer certified to service and sell Sharp, Ricoh, Brother, and Epson in Northeast Arkansas**
- Local Technicians, currently dispatched from their homes
- AAA currently employs 28 people
- Average industry experience amongst AAA service employees is 24 years
- Next day guarantee on all special-order part items (i.e. circuit boards, motors, etc.)
- Commonly replaced maintenance kits guaranteed in-stock in all technicians' car stocks
- Toner orders remotely managed and guaranteed either same day or next days' delivery
- All technicians are manufacturer certified on ALL machines we carry
- Guaranteed 4-hour response on service calls

Mayor's Office:

Ricoh MP C5503 Multifunction Color Printer

- Copy/Print/Scan/Fax
- 55 pages per minute
- 4-550 sheet user adjustable paper trays
- Stapling Finisher w/3 Hole Punch

Rental: Zero cost for the term of the maintenance contract – 3 years

Pricing includes the hardware, installation, and training.

Service pricing: All B/W prints billed at \$0.0095 per print

All Color prints billed at \$0.052 per print

Service pricing includes toner, developer, parts, and labor

AAA Business Machines guarantees a 4 hour response time on service calls and next day delivery on toner.



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President

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