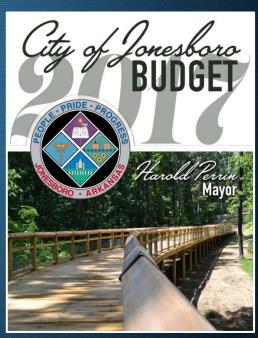


## Finance Department



- Clean legislative audit
- Diversified investments to earn greater return on revenue
- Operating budget: \$65 million
- Assisted all departments in planning and preparing budgets





### Fire Department

- 4,462 calls for service
  - 530 fire calls
  - 2,730 rescue and EMS calls
- 27,966 hours of firefighter training and education
- Achieved a "Class 1" Insurance Services Office (ISO) rating
- New ladder truck





# Police Department

- 78,405 officer dispatches
- Crime 2.5% higher than 5-year average
  - Most significant change was growth in larceny and drop in rape
- Full staff of 159 officers
- Two in-house Police Training academies
  - Graduated 19 new officers
- Two Citizen Police Academy sessions
  - Graduated 70 citizens
- Community Outreach
  - Halloween Trunk or Treat
  - Back to School Cookout
  - Ballgame at Parker Park
  - Hispanic Center
- Shooting sports complex development ongoing





#### E911

254,392 calls for emergency services

- Facility upgrades
  - All cables replaced and upgraded
  - Four new radio/911 console workstations with full system control functions
  - Two new call-taker workstations with integrated mapping





### **Animal Control**

- More than 500 pets adopted
- Community Outreach
  - Visited local schools to promote animal safety, pet responsibility, animal cruelty and bite prevention
  - Visited nursing homes and retirement homes for stress relief and play time
- Clinics
  - 11 low-cost vaccination clinics provided for upward of 2,000 dogs and cats
  - Four male cat neuter clinics were able to neuter and provide rabies vaccinations to 283 cats

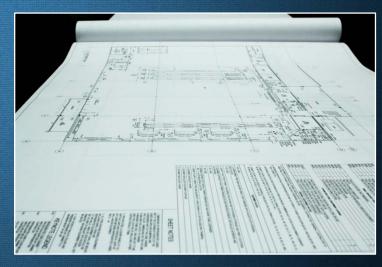






### Office of Inspections

- Residential
  - Single-family: 457 houses
  - Duplex: 39 buildings (80 units)
  - Multi-family: 40 buildings (149 units)
- Commercial
  - 50 buildings
- Total building permits:
  \$184 million, up \$35 million from 2015





#### Parks and Recreation

- Phases 1 & 2 of Greenway Trail at Craighead Forest Park
- Wall of Honor at Miracle League Park
- Synthetic ice skating rink downtown provided by First Community Bank
- Winter Wonderland renovation provided by Leadership Jonesboro 2016 Team B (4,038 visitors)
- Upgrades:
  - New tennis courts at Earl Bell
  - New pavilions and fencing at four parks
  - Erosion control, backstops, fencing, and new scoreboards at Joe Mack Campbell Park and Southside Softball Complex





### JET System

- Ridership of 115,621
  - 8.5% increase over 2015
- Shelter obtained by grant for buses and pre-trip inspections
- Bus advertising will start in 2017





#### Quality of Life/Code Enforcement

Closed 4,463 complaints:

- Ille	al dic	nosal		688
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- Inoperable vehicles233
- Nuisance against public health 36
- Overgrown grass2,145
- Unlawful storage 1,236
- Unsightly/unsanitary condition 724
- 30 structures demolished
- 21 pending condemnation cases





## **Sanitation Department**



- 24,302 tons of trash
- 1,600 tons of yard waste
- 400 tons of debris for street department and code enforcement
- 30 tons of waste hauled off following flood

#### Metropolitan Planning Organization (MPO)



- 2016-2020 Transportation Improvement Program, linked to more than \$140 million in federal funding for local projects
- Brochures and online surveys for community education and engagement
- Created Active Transportation Committee and an Active Transportation Plan, the first of its kind in the region

#### Grants & Community Development Department

- \$15.9 million in active awards
- \$270,000 sidewalks in north Jonesboro
- Homeless taskforce and hotline
  - Awarded \$94,000 "Continuum of Care" Grant
- Jonesboro Community Connection
  - Online volunteer database, cojvolunteer.org





## Planning Department

- Permit totals grew 14% from 2015
- Submittals now accepted and maintained on website
- Digital mapping of annexations
- Hired new Planning Director, Derrel Smith





# Street Department





- 324 miles of striping on City streets
- \$1.6 million in channelization projects
- 58 miles of major drainage ditches cleaned



#### **Engineering Department**

- \$500,000 in overlays
- Red Wolf turning lanes at ASU
- Safety improvements at 14 railroad crossings
- Opticom systems and battery backups installed at six new intersections, now totaling 25

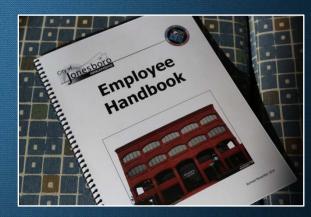






### **Human Resources Department**

- Implemented new training curriculum
- Automated certain processes to reduce time & save money
- Hired new HR Director, Dewayne Douglas







## **Communications Department**

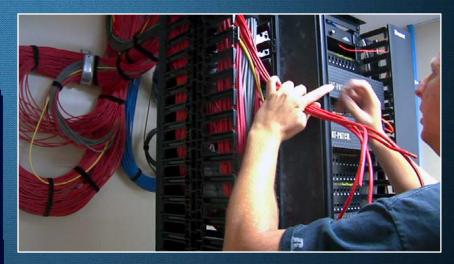
- Doubled Facebook followers
- New programming
  - Serving Jonesboro
  - Council Conversations
  - Let's Talk Jonesboro (ongoing)
- Hardware and software upgrades for Channel 24 and Municipal Center
- IT Van wrapped to promote City, provided by Haag Brown
- Hired new Communications Director, Bill Campbell





### Information Systems Department

 Upgraded equipment and firewall for heightened security



More than 3,000 help desk requests



# 2017 PROJECTS



#### Highway 18 at Nettleton Avenue Railroad Overpass



- Using \$1.2M TIGER Grant (2015)
- Design awarded to Bridgefarmer & Associates
- Currently at 90% roadway design plans
- Right-of-way acquisition and utility relocations underway
- Bids to be let in September



#### Hwy 49 (Southwest Drive) at Parker Rd



- Estimated project cost \$2.5M
- Estimated bid letting in 2018
- Consultant selection process underway



#### Highway 1B (Harrisburg Rd) Improvements



- Estimated project cost \$2.5M
- Estimated bid letting in 2018
- Consultant selection process underway



#### Bark Park at Fort Rotary (Craighead Forest Park)



 Public-private partnership with ongoing fundraising



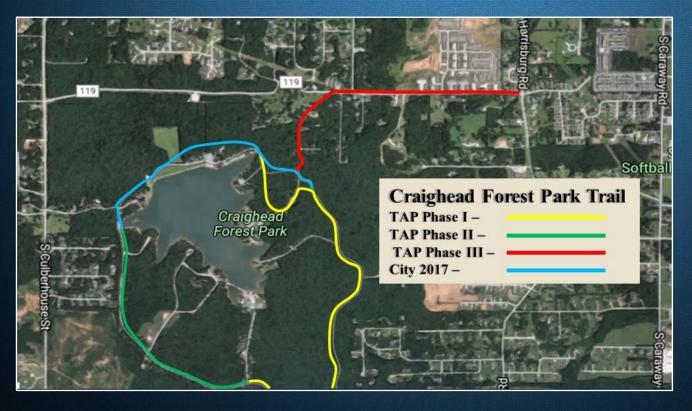
#### Southwest Dr at Main/Highland



- 30% plans submitted
- Estimated cost: \$1.2 million
- Estimated bid letting fall 2017



#### Greenway Trail (Craighead Forest Park)



 2017 construction includes new road, roundabout at park entry, workout stations, and completes 3.2-mile walking/biking trail around park



